ABSTRACT

Background: The organization of information is an important process in the overall process of management information in the library. A good organizing information will produce a good collection retrieval results too. But, there has been a problem in the retrieval process. Therefore, it is assumed that there has been a problem which occurred in the process of organizing information as a base process of information retrieval in the library collection. **Objective:** The objective of this study is to describe how the knowledge of classifiers about organizing information is, and to identify the cause of the gaps which is occured in the organizing information process. **Methods:** The using of quantitative descriptive research is aimed to describe the knowledge of classifier about the organizing information. The sampling technique is census method by making the entire population as a sample. **Results and analysis:** There are many things that distinguish the characteristics of each classifier from the college library, so there are 2 kinds of classifiers at the state universities in Surabaya, metodis and unmetodis. Metodis classifiers are those who get good support, but unmetodis is the opposite. **Conclusion:** Metodis classifiers are classifiers who know the purpose of the organizing information, but they do not really know the long-term benefits of organizing information and do not really know how to achieve that benefits. While unmetodis classifiers are classifiers who do not know the purpose and benefits of organizing information.

Keywords : Classifier, Knowledge, Organizing information, Organizational behavior