ABSTRACT

This research will describe about accountability and transparency on public procurement process. Relates from the research purposes, in this research located in Surabaya. This location has been chosen because Surabaya is the first city in the reform of public procurement which applied e-procurement. E-procurement is a procurement’s system whose online auction system that uses advanced information technologies.

The method used in this research is descriptive qualitative. Informants determination techniques used in this study was purposive sampling, because researchers wanted to explore in depth information from people who really know the focus of research. The location was chosen in this study is the Electronic Procurement Service (LPSE) in City Government Planning Surabaya, Procurement Services Unit (ULP) in Surabaya, the Department of Public Works, Highways and Drainage of Surabaya, the Department of Human Settlements and Spatial Surabaya, and several private companies bidders.

The process of government procurement of goods and services before the implementation of e-procurement, was still using a manual system. In the manual auction system, all phases of the auction was closed and not transparent, so that the gap was often used by certain parties to commit fraud. E-procurement applied by the government of Surabaya as efforts to achieve accountability and transparency in the procurement of goods and services. The results from this study was accountability and transparency can be realized. The realization of accountability can be seen through the efforts of the committee in the account for the entire auction process either vertically or horizontally. And the results of transparency in this study can be seen through the opening auction information provided by the City Government of Surabaya, so that cheating can be minimized.

Keywords : Accountability, Transparency, Procurement of Goods and Services, EPROCUREMENT