

STRATEGI ADAPTASI PEKERJA JEPANG DI SURABAYA TERHADAP *CULTURE SHOCK* : STUDI KASUS TERHADAP PEKERJA JEPANG DI LEMBAGA PEMERINTAH KOTA SURABAYA

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**ABSTRACT**

The international relationship between Japan and Indonesia has been built for more than 50 years. Therefore, many Japanese come to Indonesia for a lot of reasons. One of those reasons is for working in Indonesia. Surabaya is the second largest city in Surabaya. Moreover, there is a Japanese Consulate General in Surabaya. Therefore, there are so many Japanese in Surabaya as well. However, Japanese culture and Indonesian's culture is very different. Japanese who stay and work in Surabaya might be experience culture shock because of that different culture. In addition to overcome the culture shock, they do adaptation to Indonesian's culture. The adaptation strategy of the Japanese have become an interesting object to be studied. The writer of this study conducts a research on the Japanese who work in governmental institution in Surabaya to answer the following research questions: **(1) what are the forms of culture shock that experienced by the Japanese who work in governmental institution in Surabaya?; (2) what adaptation strategy they do to overcome the culture shock?**

This is a descriptive-qualitative research done by using case study method. The objects for this research are four Japanese who work in governmental institution in Surabaya. Data collecting process is done through observation and in depth interview. This research is done by using the theory of culture shock and also the adaptation strategy theory.

It can be concluded from the research that culture shock experienced by the Japanese working in governmental institution in Surabaya were stress that they feel that make them can not sleep at night, angry that make them want to go home to Japan, and don't what to do at work. Factors of the culture shock were the lack of sense of time awareness, and working ethos. Indonesian people often come late at their work and not submit their works on time as well. Besides, Indonesian people often watching TV, reading news paper, listening music or chatting in their working time. All of those things make Japanese experience culture shock. Furthermore, the adaptation strategy done by the Japanese were doing some preparation before go to Indonesia, doing their hobbies, open minded to people in work and friends, and join together the Indonesian culture.

Keywords: culture shock, adaptation, stress.