ABSTRACT

The accidental office lady is a non-fiction novel that tells about an American woman who works in Japanese corporation, Honda. There are differences in working ethic. The writer is trying to analyze the conflict which is experienced by Laura, the main character, as the cause of different working ethic through this thesis. Laura works in Japan, while she is an American who gets used to with American working ethic. This different working ethic emerges conflict. The writer tries to analyze the portrayed of the conflicts in the novel, the effects and the solutions of Laura toward the conflicts.

The writer uses close reading as the theory. She also uses literary approach in knowing the conflicts of the characters. The writer uses qualitative approach in doing the research and she uses library research in collecting the data.

The result of the analysis in the thesis is, it is found out that the conflict in this novel are portrayed in chronological order, which are inciting action, rising action, climax, anti climax and falling action. Every conflict has each effect to Laura and she also has the solution for each conflict. Not all conflict could be solved by her, because some of the conflicts are part of Japanese culture, therefore she has to follow Japanese work ethic no matter she likes it or not.