

TESIS

**TRANSPARANSI PENYELENGGARAAN PEMERINTAHAN
PADA WEBSITE PEMERINTAH KOTA SURABAYA**



Nama: Retno Yuni Widayaningsih

NIM : 071314853040

PROGRAM STUDI MAGISTER MEDIA DAN KOMUNIKASI

FAKULTAS ILMU SOSIAL DAN ILMU POLITIK

UNIVERSITAS AIRLANGGA

2015

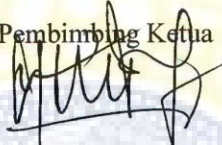
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TANGGAL : 23 Juni 2015

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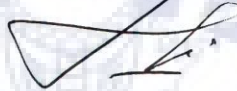
Pembimbing Ketua



Prof. Rachmah Ida, Dra., M. Comms., Ph. D

NIP. 19690524 199303 2 001

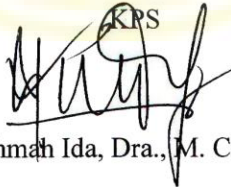
Pembimbing Kedua



Dr. Henri Subiakto, Drs., SH., MA

NIP. 19620329 198801 1 001

Mengetahui,

KRS


Prof. Rachmah Ida, Dra., M. Comms., Ph. D

NIP. 19690524 1993032 001

Telah diuji pada

Tanggal 23 Juni 2015

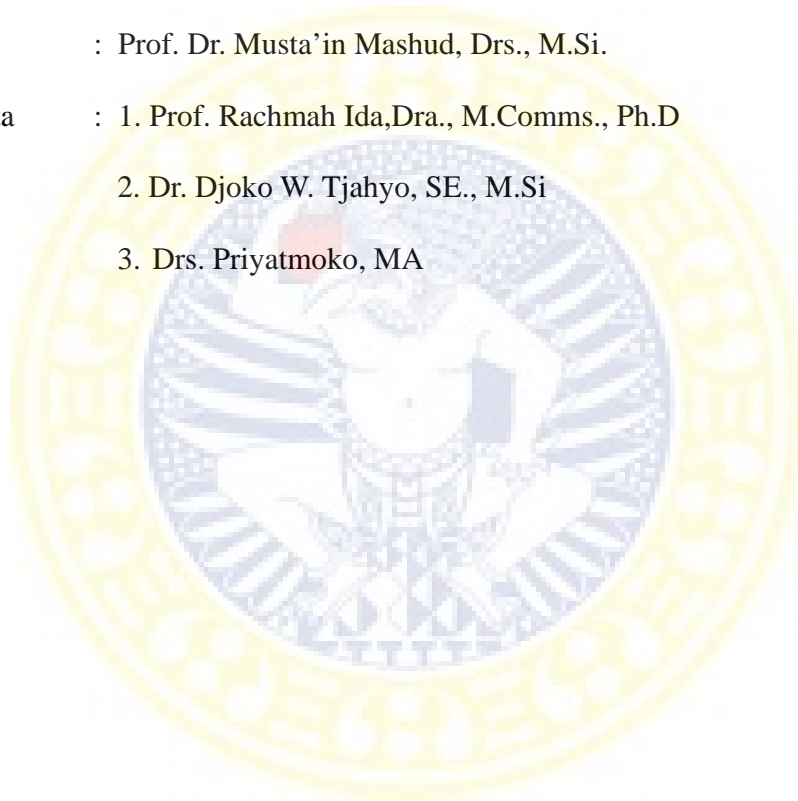
PANITIA PENGUJI TESIS

Ketua : Prof. Dr. Musta'in Mashud, Drs., M.Si.

Anggota : 1. Prof. Rachmah Ida, Dra., M.Comms., Ph.D

2. Dr. Djoko W. Tjahyo, SE., M.Si

3. Drs. Priyatmoko, MA



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Surabaya, Juli 2015

(Retno Yuni Widayaningsih)



SUMMARY

Transparency in governance is something that must be done with the enactment of Law No. 14 of 2008 on Public Information (UU KIP) on 30 April 2010. One of the government's obligations in implementing the Freedom of Information Law is to provide infrastructure services such public information website authorized for public bodies. City Surabaya has succeeded in obtaining the best award in the implementation of the Public Bodies Act Public and district / city level in East Java in 2012 and in 2013.

This study discusses the transparency of governance in Surabaya City Government website. The goal is to understand and analyze the perception of Surabaya City Government website managers to the concept of transparency of governance on the website as well as what is being done to meet the elements of transparency of the regional administration during this time. It is also to identify the contents of the message on the website of the government of Surabaya associated transparency of governance.

Results of this study was the manager of Surabaya City Government website has a good perception of the transparency of governance. The perception of diverse and complementary with each other. Transparency is perceived as a form of government accountable to the public. Transparency is done by providing access to information about budgets, services and accountability for performance. This transparency will lead to public confidence, which in turn encourages public participation in government programs.

Efforts made by the manager of Surabaya City Government website in order to bring transparency in governance is to involve a government agency controls the information to to determine what information should be disclosed and what information should not be published. Surabaya City Government website manager also take advantage of existing social media and make the application "sapawarga" and "musrenbang" to accommodate public participation.

Information about the transparency of governance in Surabaya City Government's website can be divided into six categories: category profiles, categories of service categories work plans, performance reports category, the category of regulatory and hazard warnings. Information which have often become the public spotlight is provided with a complete start to information about budgets, hiring, procurement and licensing service procedures.