ABSTRACT

Every people, family and community has a right to get protection for their health and the State has responsibility of health living right for their population included poor people. Health level of poor community generally is low that caused by factors, one of it is the difficult access toward health service. Access difficulties of health services because they don’t have economic capability. Therefore Government develops some programs of health guarantee for poor community, one of it is Jamkesmas program that has been held since 2008 until now. The purpose of this research was to study how implementation of Jamkesmas policy in RSUD Dr. Soetomo Surabaya. What groups that was benefited and was disadvantaged from the implementation of this policy and the impact for the hospital as the implementor and poor community as the target of this policy. Data collection technique was by in-depth interview and analysis of written document in RSUD Dr. Soetomo.

Implementation of Jamkesmas give benefit in the form of free health service for poor people, although there are still any problems that similar with the previous program such as claim arrears that still not yet settled that cause the hospital to be disadvantaged. There are other actors in the implementation in RSUD Dr. Soetomo namely NGO (Non Government Organization) and Legislative member who defeat their constituents.