ABSTRACT

Recommendation for Readiness to Adopt Knowledge Management Process at Community Health Center in Blitar City Based on Knowledge Management Contributing Factors Analysis

(A Study on Tuberculosis Programme of Community Health Center in Blitar City)

The low detection rate of new TB BTA+ patients in health centers Blitar that is: in 2010 only reached 41.78%, 42.47% achieved in 2011 and in 2012 reached 39.74%. According to the targets of the National TB Control Programme in year 2008, the discovery of new TB BTA+ patients should be more than 70.00%. Detection rate of new TB BTA+ patients are actually still be improved, one of them by implementing Knowledge Management adoption process. The purpose of this research was to make recommendation for readiness to adopt knowledge management process on Community Health Center in Blitar City based on Knowledge Management Contributing Factors Analysis. This was an analytic observational research with cross-sectional design. This research was conducted from July to November 2013 with work unit tuberculosis programme of Community Health Center in Blitar City as the exclusive sample. Data obtained from primary data by using modified questionnaires and focus group discussion. The results showed that the KM Contributing Factors at community health center in Blitar City included in the category of not ready to adopt knowledge management process. The recommendation for readiness to adopt knowledge management process in community health center in Blitar City can be done by pushing for a reliable IT Infrastructure support, fostering a culture of knowledge sharing in the learning process by utilizing existing information channels and encouraging the role of transformational leadership.

Keywords: detection rate of new TB BTA+, KM Contributing Factors, Readiness