ABSTRACT

Analysis On The Influence Of Emotional Intelligence In Performance Of Employees Local Public Service Board Regional General Hospital Dr. H. Soemarno Sosroatmodjo Kapuas District

Employee’s performance is not only seen by intellectual factors, but also determined by emotions. A person who can control his emotions well will be able to produce a good performance. The study aimed to analyze the influence of emotional intelligence include self awareness, self management, social awareness, relationship management and stress management), on the performance of employees in the Public Service Board Regional Hospital, Dr. H. Soemarno sosroatmodjo Kapuas. The background of this research is the importance of emotional intelligence to an employee so identified has the effect of an increase in performance. This is an analytic study with a quantitative approach. Time approach used for this study is the large cross sectional design samples are 72 samples. Variable independen this study is emotional intelligence (self awareness, self management, social awareness, relationship management, stress management) to the independent variables karyawanTeknik performance test data analysis used was ordinal regression. The findings in this study expressed emotional intelligence (self-awareness) with value (p) of 0.055, self-management value (p) of 0,013 and stress management value (p) of 0.027 a significant effect, on the performance of employees, social awareness to the value of (p) of 0,919 does not affect the performance and customer relationship management (p) of 0,0769 does’nt affect the performance. Emotional intelligence has positive influence on employee performance, the better the person’s emotional intelligence will better the performance. Emotional intelligence is a behavioral construct a person’s ability to recognize and manage also understand the mood, emotion and a boost in self-employees. Emotional intelligence will be high if a person continues to be nurtured and trained to do, the experience will be the best teacher for human life and certainly produce excellent performance.

Keywords: Emotional Intelligence, Performance Of Employees