THE FUNCTION OF HUMAN RESOURCES DEPARTMENT AS INFORMATION SOURCE AND NEEDS PROVIDER FOR THE EMPLOYEE AT JW MARRIOTT SURABAYA

JOB TRAINING REPORT

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ENGLISH DIPLOMA PROGRAM
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AIRLANGGA UNIVERSITY
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Submitted as partial fulfillment of the requirement
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CHAPTER IV
CONCLUSION

Generally, the writer gained a lot of precious experiences during the training period; such as knowledge about hospitality industry, specially details of this business which were not gained by the writer at the university. The three month term was enough for the writer to learn how to adapt in the new environment and receive new knowledge which has increased the writer's skills and abilities.

The scheduled 'fifteen minutes training' implementation has also become one of the supporting factors to the fluently knowledge absorbed for the writer. Besides the seniors who patiently taught the writer when the writer faced a problem were very encouraging for the writer. They always told the writer that if there is a problem the writer might ask them anytime, so that the writer could finish the job.