

CHAPTER IV

CONCLUSION

English is a language that use in all of aspect in our life. English as business communication defines most organizations, especially in tourism. Tourism sector is the best sector to attract the visitors. One kind of tourism sector that attract the visitors is historical tourism. In the historical tourism there is a lot of things that connected to English such as the work in the historical tourism as a tour guide.

The writer had a job as a Tour Guide at Tugu Pahlawan and Museum 10 November Surabaya with eight hours of working as a tour guide. He starts to guide the tour from the entrance of the Tugu Pahlawan until in the exit of Museum 10 November. He guides all of the visitors of the Tugu Pahlawan and Museum 10 November, from the kindergarten school until the elderly people.

From this job training, the writer learned more about timing, discipline and a good communication. How the way we guide someone, attract their attention, make them obvious with our explanation is the good lessons that he got from this job training.

The writer suggests to the junior of English Diploma if want to have internship in the Tugu Pahlawan and Museum 10 November, must have a good communication in speaking English, have a good confident to speak in front of the people, understand how to use English to give an explanation to the visitor or foreigner. Because, have a good skill make you easier as a tour guide in Tugu Pahlawan and Museum 10 November.

The writer suggest to the Museum Management of Tugu Pahlawan and Museum 10 November to be discipline of the regulation of Tugu pahalawan. Because some of the regulation has a different perception to the workers of Tugu Pahlawan and the Museum.

And the Tugu Pahlawan Management should be more precise to their collection such as their translation or the explanation of the collection and the equipment to guide must be repaired. So, we can use all of the equipment to guide the visitors easier.