

CHAPTER 4

CONCLUSION

International Office and Partnership Universitas Airlangga is an organization under the authority of Universitas Airlangga that has a major responsibility to develop Universitas Airlangga into one of the world foremost university. In this matter, the International Programs division that contains Outbound Mobility division and Inbound Mobility division working together to promote Universitas Airlangga in the international field through educational exchange programs.

During his internship in Outbound Mobility division of International Office and Partnership Universitas Airlangga, the writer has achieved a lot of useful experience in order to understand the professional work field in office. Furthermore, in his division, the writer has learned many kinds of exchange programs that are frequently followed by the undergraduates, scholars, and staff of Universitas Airlangga. In addition, the writer also learned how to make a good teamwork in a professional workplace.

The writer had an opportunity to implement what he has already learned as a student in English Diploma Universitas Airlangga. For example, the writer had implemented several important subjects during his internships such as Structure, Writing, Business Correspondence, Computer Application, English for Office and Management, and English for Media and Advertising. The mentioned subjects were stately became a big help for the writer during his internship in International Office and Partnership Universitas Airlangga.

During his internship the writer also came across some problems that he had to overcome. Since this was the first time for the writer to enter well-structured workplace he

felt a little bit nervous and needed some time to adapt with the environment. In addition, since the writer still lack in experience he sometimes got confused with the given instructions. Fortunately, the difficulties that the writer faced during his internship could help him to progress better quality of working.

Finally, the writer hopes that his internship experience and understanding could lead him into a professional career development. The writer also wishes that International Office and Partnership Universitas Airlangga could elevate into a better state than before and maintain its duty as the connector and promoter of the university. The writer also hopes that the future generation of English Diploma Universitas Airlangga could experience the internship at International Office and Partnership Universitas Airlangga since there are a lot of valuable materials that could help the future generations to learn about professional work fields.