CHAPTER IV

CONCLUSION

In this chapter, the writer will talk about his opinion when performing the internship at English First PTC Supermall. The writer’s opinion is that having an internship at English First was a really worthy experience and an unforgettable moment. The writer learned a lot from those experiences. After the writer finished his internship at English First, the writer had made so much improvement skills such as business, marketing and especially in communication skills. The writer met a lot of people in his internship, so many characteristics and types of person at English First. Not only learned about the English First product knowledge, he also learned how to communicate with other people by talking to customer or the other staffs in EF English First and also he got some experiences by talking formally with English in the office.

The writer assume that English First is a suitable place to have an internship for English Diploma major. The writer definitely suggest his juniors in college to have their internship at English First. By having an internship at English First, the writer can apply the subjects that he can learned at college. It was a great experiences that the writer might not get in other internship places. Due to its great achievement in facilitating the writer in doing his internship. The writer has received criticisms and advice from center manager when mistakes were he made. But, the writer knows that advices are useful guidance for him to change and avoid himself making the same mistake again.
The writer realized that now in globalization era, English is very essential in this world. It was experienced by the writer when he had this internship. Working in unusual environment that he never known before made him grabbed another experiences. Working in an English courses made him able to speak in English in some situations because some of the teachers are from other countries. He also had a lot of relations not only from Indonesia, but also from outside Indonesia such as Canada, United Kingdom, Australia, USA and Ireland. By doing the internship, the writer made a new friends and experiences and also the unforgettable moments of his time doing the internship at English First PTC Supermall. It is an honor to be a part of English First although it is just for a while.