

CHAPTER IV

CONCLUSION

Indonesia is one of the big countries which most of its society used car in many ways. Car has a long history in the development of automotive industry from how it was invented until how the way it came to Indonesia. As the most famous car brand in Indonesia, Toyota expands the selling of car product by establishing the company throughout Indonesia with the name PT. Astra International Tbk-Tso Auto 2000.

The writer had a lot of experiences and knowledge when he did his internship in PT. Astra International Tbk-Tso Auto 2000 Basuki Rahmat Surabaya as an indirect officer for two months. Knowing well how to cooperate on working with important people that he had never done before, it could be a good lesson if he works in formal place someday. Understanding well how to appreciate the time since he did the apprenticeship in a place that using the time for important thing was more useful than using the time for relaxing.

The writer felt comfortable on working when he was doing internship, because the Auto 2000's employees were very friendly. The employees always helped the writer's job if he got difficulties to do his job. It could create a good relationship with the employees. Exactly the employees respected and cared what the writer did. As a proof of it, they always monitored the writer's job.

The writer has some suggestions for Auto 2000 Basuki Rahmat Surabaya that might be useful for them. This company should add workers and filled in indirect position because there are many document that must be done every day.

This company must also give the best service to the customer, so it can increase the service quality and make the customer believe with the products.

Actually the writer did not use English frequently with the Auto 2000's employees. As the writer knew, the skill which needed for working in the office was about management skill. He recommends to his friends if he wanted to take internship in Auto 2000 next semester. They must be brave to speak English with foreign customer anytime when he/she comes to this company. It could be a good lesson for themselves to practice their English skill in different style. They also must be accustomed to talk English with the mentor because sometimes he/she could talk English. It could keep good relationship among them.