

**A FINAL REPORT**  
**FACTORS AND STRATEGIES TO COPE WITH**  
**COMMUNICATION BARRIER DURING INTERNSHIP AT PT. SAUNG**  
**ANGKLUNG UDJO, BANDUNG**

**Presented in partial fulfillment of the requirement for diploma degree in**  
**English Language**



**By**

**Jihan Selfie Ananda**

**Student Number: 151711813051**

**Major: Business Communication**

**ENGLISH DIPLOMA PROGRAM**  
**FACULTY OF VOCATIONAL EDUCATION**  
**UNIVERSITAS AIRLANGGA**

**2020**

## **A FINAL REPORT**

**Factors and Strategies to Cope with Communication Barrier during  
Internship at PT. Saung Angklung Udjo, Bandung**

By

**Jihan Selfie Ananda**

**Student Number: 151711813051**

**Approved to be examined**

Surabaya, June 2020

Final Report Advisor



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**ENGLISH DIPLOMA PROGRAM  
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**2020**

This is to certify the final report of

**Jihan Selfie Ananda**

Has met the final report requirement of Faculty of Vocational Studies  
Universitas Airlangga

Surabaya, 17 June 2020

Board of Examiners

**Examiner 1**

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## STATEMENT OF ORIGINALITY

I, Jihan Selfie Ananda (151711813051), honestly declare that the final report I wrote does not contain the works or parts of the works of other people, except those cited in the quotation and the references, as a scientific paper should.

Surabaya,.....



**Jihan Selfie Ananda**

**151711813051**

**I DEDICATE THIS FINAL REPORT TO MY PARENTS AND  
MY FAMILY**