

IR – PERPUSTAKAAN UNIVERSITAS AIRLANGGA

A FINAL REPORT

**PROBLEMS IN USING ENGLISH TO SERVE FOREIGN
VISITORS AND STRATEGIES OF COMMUNICATION IN
TOURIST INFORMATION CENTER DENPASAR**

**Presented in partial fulfillment of the requirement for the Diploma Degree in
English Language**



By

Dana Dewi Rahmawati

Student Number: 151511813034

Major: Business Communication

**ENGLISH DIPLOMA PROGRAM
FACULTY OF VOCATIONAL EDUCATION
UNIVERSITAS AIRLANGGA**

2020

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ADVISOR'S APPROVAL PAGE

A FINAL REPORT

**Strategies of Communication and Problems in using English to Serve
Foreign Visitors in Tourist Information Center Denpasar**

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Surabaya, 7th June 2020

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**ENGLISH DIPLOMA PROGRAM
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I, Dana Dewi Rahmawati (151511813034), honestly declare that the final report I wrote does not contain the works or parts of the works of other people, except those cited in the quotation and references, as a scientific paper should.

Surabaya, June 9th 2020



Dana Dewi Rahmawati
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Surabaya, June 9th 2020

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