

## DAFTAR PUSTAKA

- Acheampong, F., Anto, B. P. and Koffuor, G. A. (2014) ‘Medication safety strategies in hospitals - A systematic review’, *International Journal of Risk and Safety in Medicine*, 26(3), pp. 117–131. doi: 10.3233/JRS-140623.
- Agyemang, R. E. O. and While, A. (2010) ‘Medication Errors: Types, Causes and Impact on Nursing Practice’, *British Journal of Nursing*, 19(6), pp. 380–385. doi: 10.12968/bjon.2010.19.6.47237.
- Alkhalidi, D., Jamshed, S. Q., Elkalmi, R. M., Baig, M. R., Aslam, A., Hassali, M. A. (2019) ‘General Public Views, Attitudes, and Experiences toward Drug Safety in Dubai, United Arab Emirates: A Qualitative Approach’, *Pharmacy*, 7(1), p. 19. doi: 10.3390/pharmacy7010019.
- Alshammari, T. M., Alamri, K. K., Ghawa, Y. A., Alohal, N. F., Abualkhol, S. A., Aljadhey, H. S. (2015) ‘Knowledge and attitude of health-care professionals in hospitals towards pharmacovigilance in Saudi Arabia’, *International Journal of Clinical Pharmacy*. Springer Netherlands, 37(6), pp. 1104–1110. doi: 10.1007/s11096-015-0165-5.
- Angelidou, G., Aguaded-Ramírez, E. M. and Rodríguez-Sabiote, C. (2019) ‘Design and validation of a scale measuring attitudes toward refugee children’, *Sustainability (Switzerland)*, 11(10). doi: 10.3390/su11102797.
- Angkow, L. G., Citraningtyas, G. and Wiyono, W. I. (2019) ‘Faktor Penyebab Medication Error Di Instalasi Gawat Darurat ( IGD ) Rumah Sakit Bhayangkara’, *PHARMACON Jurnal Ilmiah Farmasi – UNSRAT*, 8(3), pp. 11–19.
- Bayang, A.T., Pasinringi, S, dan S. (2013) ‘Faktor Penyebab Medication Error Di Rsud Anwar Makkatutu Kabupaten Bantaeng’, *Universitas Hasanuddin*.
- Billstein-Leber, M., Carrillo, C. J. D., Cassano, A. T., Moline, K., Robertson, J. J.. (2018) ‘ASHP guidelines on preventing medication errors in hospitals’, *American Journal of Health-System Pharmacy*, 75(19), pp. 1493–1517. doi: 10.2146/ajhp170811.
- Blaikie, N. (2003) ‘Analyzing Quantative Data’, *SAGE Publications*. doi: 10.4135/9781849208604
- Britten, N. (2009) ‘Medication errors: The role of the patient’, *British Journal of Clinical Pharmacology*, 67(6), pp. 646–650. doi: 10.1111/j.1365-2125.2009.03421.x.
- Budihardjo, V. S. (2017) ‘Faktor Perawat terhadap Kejadian Medication Error di Instalasi Rawat Inap’, *Jurnal Administrasi Kesehatan Indonesia*, 5 No. 1, pp. 52–61. doi: 10.1016/j.jenvman.2018.01.013.
- De Smet, P. A. G. M., Denneboom, W., Kramers, C., Grol, R. (2007) ‘A composite screening tool for medication reviews of outpatients: General issues with

- specific examples', *Drugs and Aging*, 24(9), pp. 733–760. doi: 10.2165/00002512-200724090-00003.
- Donaldson, L. J., Kelley, E. T., Dhingra-Kumar, N., Kieny, M. P., Sheikh, A. (2017) 'Medication Without Harm: WHO's Third Global Patient Safety Challenge', *The Lancet*, 389(10080), pp. 1680–1681. doi: 10.1016/S0140-6736(17)31047-4.
- Donsu, Y. C., Tjitrosantoso, H. and Bodhi, W. (2016) 'Faktor Penyebab Medication Error pada Pelayanan Kefarmasian Rawat Inap Bangsal Anak RSUP Prof. Dr. R.D. Kandou Manado', *PHARMACONJurnal Ilmiah Farmasi – UNSRAT*, 5(3), pp. 2302–2493.
- Dwiprahasto, I. (no date) 'Medical Error di Rumah Sakit dan Upaya untuk Meminimalkan Risiko', *Evidence-Based Medicine*.
- Ferner, R. E. and Aronson, J. K. (2006) 'Clarification of terminology in medication errors: Definitions and classification', *Drug Safety*, 29(11), pp. 1011–1022. doi: 10.2165/00002018-200629110-00001.
- Franke, T. M., Ho, T. and Christie, C. A. (2012) 'The Chi-Square Test: Often Used and More Often Misinterpreted', *American Journal of Evaluation*, 33(3), pp. 448–458. doi: 10.1177/1098214011426594.
- Garshasbi, S., Khazaeipour, Z., Fakhraei, N., Naghdi, M. (2016) 'Evaluating knowledge, attitude and practice of Health-Care Workers regarding patient education in Iran', *Acta Medica Iranica*, 54(1), pp. 58–66.
- Gates, P. J., Baysari, M. T., Mumford, V., Raban, M. Z., Westbrook, J I.. (2019) 'Standardising the Classification of Harm Associated with Medication Errors: The Harm Associated with Medication Error Classification (HAMEC)', *Drug Safety*. Springer International Publishing, 42(8), pp. 931–939. doi: 10.1007/s40264-019-00823-4.
- Ghodousi, A., Shahrokh, A. and Ebrahimpour, F. (2013) 'Factors effective on medication errors: A nursing view', *Journal of Research in Pharmacy Practice*, 2(1), p. 18. doi: 10.4103/2279-042x.114084.
- Hallit, S., Hajj, A., Shuhaimer, P., Iskandar, K., Ramia, E., Sacre, H., Salameh, P. (2019) 'Medication safety knowledge, attitude, and practice among hospital pharmacists in Lebanon', *Journal of Evaluation in Clinical Practice*, 25(2), pp. 323–339. doi: 10.1111/jep.13082.
- Handayani, T. W. (2017) 'Faktor Penyebab Medication Error di RSU Anutapura Kota Palu', *Perspektif: Jurnal Pengembangan Sumber Daya Insani Vol.02 Nomor 02 Juli-Desember 2017*, 2(2), pp. 224–229. Available at: <https://journal.unismuh.ac.id/index.php/Perspektif/article/view/1285>.
- Hastuti, A. P., Nursalam and Triharini, M. (2017) 'PREVENTING MEDICATION ERROR BASED ON KNOWLEDGE MANAGEMENT', *Jurnal Ners*, 12(1), pp. 133–141.

- Hussain, R., Hassali, M. A., Ur Rehman, A., Muneswarao, J., Hashmi, F. (2020) ‘Physicians’ understanding and practices of pharmacovigilance: Qualitative experience from a lower middle-income country’, *International Journal of Environmental Research and Public Health*, 17(7). doi: 10.3390/ijerph17072209.
- Jotterand, F., Amodio, A. and Elger, B. S. (2016) ‘Patient education as empowerment and self-rebiasing’, *Medicine, Health Care and Philosophy*, 19(4), pp. 553–561. doi: 10.1007/s11019-016-9702-9.
- Khalil, H. and Lee, S. (2018) ‘The implementation of a successful medication safety program in a primary care’, *Journal of Evaluation in Clinical Practice*, 24(2), pp. 403–407. doi: 10.1111/jep.12870.
- Khowaja, K., Nizar, R., Merchant, R. J., Dias, J., Bustamante-Gavino, I., Malik, A. (2008) ‘A systematic approach of tracking and reporting medication errors at a tertiary care university hospital, Karachi, Pakistan’, *Therapeutics and Clinical Risk Management*, 4(4), pp. 673–679. doi: 10.2147/tcrm.s2646.
- Klopotowska, J. E., Kuiper, R., van Kan, H. J., de Pont, A. C., Dijkgraaf, M. G., Lie-A-Huen, L., Vroom, M. B., Smorenburg, S. M. (2010) ‘On-ward participation of a hospital pharmacist in a Dutch intensive care unit reduces prescribing errors and related patient harm: An intervention study’, *Critical Care*. BioMed Central Ltd, 14(5), p. R174. doi: 10.1186/cc9278.
- Lemeshow, S., Hosmer Jr, D. W., Klar, J., & Lwanga, S. K. (1990). Adequacy Of Sample Size In Health Studies. New York: World Health Organization.
- Mahajan, R. P. (2011) ‘Medication errors: Can we prevent them?’, *British Journal of Anaesthesia*, 107(1), pp. 3–5. doi: 10.1093/bja/aer131.
- Mahesthi, A. P. (2017) ‘Sikap Masyarakat Surabaya Terhadap Iklan AirAsia “ We ’ ll Take You There ” di Televisi’, *Jurnal E-Komunikasi*, 5(1).
- McDowell, S. E., Ferner, H. S. and Ferner, R. E. (2009) ‘The pathophysiology of medication errors: How and where they arise’, *British Journal of Clinical Pharmacology*, 67(6), pp. 605–613. doi: 10.1111/j.1365-2125.2009.03416.x.
- McLeod, S. (2008) ‘Likert Scale’, *Simply Psychology*, pp. 1–3. Available at: <https://www.simplypsychology.org/likert-scale.html>.
- NCCMERP (2019) About Medication Errors. Available at:<https://www.nccmerp.org/about-medication-error>
- Purba, A., Soleha, M. and Sari, I. (2012) ‘Kesalahan Dalam Pelayanan Obat (Medication Error) Dan Usaha Pencegahannya’, *Buletin Penelitian Sistem Kesehatan*, 10(1 Jan). doi: 10.22435/bpsk.v10i1.
- Rav-Marathe, K., Wan, T. T. H. and Marathe, S. (2016) ‘A Systematic Review on the KAP-O Framework for Diabetes Education and Research’, *Medical Research Archives*, 4(1), pp. 1–21.

- Rixon, S., Braaf, S., Williams, A., Liew, D., Manias, E. (2015) ‘Pharmacists’ Interprofessional Communication About Medications in Specialty Hospital Settings’, *Health Communication*, 30(11), pp. 1065–1075. doi: 10.1080/10410236.2014.919697.
- Saine, D. and Larson, C. M. (2006) ‘Medication Safety Officer : Getting Started’, pp. 1–38.
- Samaranayake, N. and Cheung, B. (2013) ‘Medication Safety in Hospitals: Avoiding Medication Errors in the Medication use Process’, *Advances in Pharmacoepidemiology and Drug Safety*, 02(03). doi: 10.4172/2167-1052.1000134.
- Samsiah, A., Othman, N., Jamshed, S., Hassali, M. A. (2016) ‘Perceptions and attitudes towards medication error reporting in primary care clinics: A qualitative study in Malaysia’, *PLoS ONE*, 11(12), pp. 1–19. doi: 10.1371/journal.pone.0166114.
- Sassoli, M. and Day, G. (2017) ‘Understanding Pharmacist Communication and Medication Errors: A Systematic Literature Review’, *Asia-Pacific Journal of Health Management*, 12(1), pp. 47–61. doi: 10.24083/apjhm.v12i1.105.
- Schwappach, D. L. B. and Wernli, M. (2010) ‘Medication errors in chemotherapy: Incidence, types and involvement of patients in prevention. A review of the literature’, *European Journal of Cancer Care*, 19(3), pp. 285–292. doi: 10.1111/j.1365-2354.2009.01127.x.
- Shitu, Z., Hassan, I., Moe, M., Aung, T. (2018) ‘AVOIDING MEDICATION ERRORS THROUGH EFFECTIVE’, 7(1), pp. 115–128.
- Souza, U. D. (2018) ‘Medication errors publication’, (October).
- Surji, K. (2018) ‘Assessment of safe medication administration practice at a public hospital in Erbil City, Iraq’, *Zanco Journal of Medical Sciences*, 22(3), pp. 323–331. doi: 10.15218/zjms.2018.042.
- Tajuddin, R. S., Sudirman, I. and Maidin, A. (2012) ‘FAKTOR PENYEBAB MEDICATION ERROR DI INSTALASI RAWAT DARURAT’, *Jurnal Manajemen Pelayanan Kesehatan*, 15(01), pp. 182–187.
- Tarn, D. M., Paterniti, D.A., Kravitz, R. L., Fein, S., Wenger, N. S. (2009) ‘How do physicians conduct medication reviews?’, *Journal of General Internal Medicine*, 24(12), pp. 1296–1302. doi: 10.1007/s11606-009-1132-4.
- Ushie, B. A., Salami, K. K., Jegede, A. S., Oyetunde, M.. (2013) ‘Patients’ knowledge and perceived reactions to medical errors in a tertiary health facility in Nigeria’, *African Health Sciences*, 13(3), pp. 820–828. doi: 10.4314/ahs.v13i3.43.
- Vilela, R. P. B. and Jericó, M. de C. (2015) ‘Medication Errors: Management of the Medication Error Indicator Toward a More Safety Nursing Practice Error’, 10(1), pp. 119–127. doi: 10.5205/reuol.8423-73529-1-RV1001201616.
- Waaseth, M. *et al.* (2019) ‘Medication Errors and Safety Culture in a Norwegian

- Hospital', *Studies in Health Technology and Informatics*, 265, pp. 107–112. doi: 10.3233/SHTI190147.
- Williams, D. (2007) *Medication errors*, *J R Coll Physicians Edinb*. Available at: davidwilliams4@nhs.net.
- WHO. (2019). Hospitals. Available at:<http://www.who.int/hospitals/en>
- WHO (2016) *Medication Errors: Technical Series on Safer Primary Care*. doi: 10.7748/ns.30.35.61.s49.
- WHO (2019a) ‘5 Moments of Medication Safety’. Available at: <https://apps.who.int/iris/bitstream/handle/10665/311157/WHO-HIS-SDS-2019.3-eng.pdf?ua=1>.
- WHO (2019b) ‘Global campaign: Medication Without Harm’, (May). Available at: <https://www.who.int/patientsafety/medication-safety/campaign/en/>.
- Yin, H. S., Mendelsohn, A. L., Wolf, M. S., Parker, R. M., Fierman, A., van Schaick, L., Bazan, I. S., Kline, M. D., Dreyer, B. P. (2010) ‘Parents’ Medication Administration Errors’, *Archives of Pediatrics & Adolescent Medicine*, 164(2). doi: 10.1001/archpediatrics.2009.269.
- Yu, K. H., Nation, R. L. and Dooley, M. J. (2005) ‘Multiplicity of medication safety terms, definitions and functional meanings: When is enough enough?’, *Quality and Safety in Health Care*, 14(5), pp. 358–363. doi: 10.1136/qshc.2005.014159.
- Zaree, T. Y., Nazari, J., Jafarabadi, A. M., Alinia, T. (2018) ‘Impact of Psychosocial Factors on Occurrence of Medication Errors among Tehran Public Hospitals Nurses by Evaluating the Balance between Effort and Reward’, *Safety and Health at Work*. Elsevier Ltd, 9(4), pp. 447–453. doi: 10.1016/j.shaw.2017.12.005.