



Daftar Pustaka

- Arifin, Zainal. 2010. *Penerapan Metode Analytical Hierarchy Process (AHP) Untuk Menentukan Sisa Hasil Usaha Pada Koperasi Pegawai Negeri, V (2). Program Studi Ilmu Komputer*. FMIPA Universitas Mulawarman Samarinda.
- Artley, Will & Suzanne, Stroh (2001). *The Performance-Based Management Handbook: Establishing an Integrated Performance Measurement System*, Vol. 2, Oak Ridge Institute for Science and Education.
- Asropi, 2007. Membangun Key Performance Indicator Lembaga Pelayanan Publik. *Jurnal Managemen Pembangunan*, (Online). No. 57/1/Tahun XVI. (<http://asropi.files.wordpress.com/2009/02/membangun-kpi-lembaga-pelayanan-publik.pdf>, diakses 8 Desember 2015).
- Australian Government, Department of finance and administration. 2006. *Performance Indicator Resource Catalouge*.
- Australian Government, Department of Finance and Administration. 2006. *Performance Indicator Resource Catalouge*.
- Ballantine, J. And Brignall, S.J. 1995. *A taxonomic framework for performance measurement*. Paper presented to the 18 Annual Congress of the European Accounting Association, Birmingham, May.
- Bhusnan. Navneet & Kanwal Rai. 2004. *Strategic Decision Making: Applying the Analytic Hierarchy Process*. London: Springer-Verlag.
- Bourne, M., Neely, A., Mills, J. and Platts, K. 2003. *Implementing performance measurement systems. a literature review*. *Int. J. Business Performance Management*. Vol. 5, No. 1, pp 1-24.
- Chatsani, M, 2005. *Usulan Perancangan Konsep Balance Score Card dan Anaytical Hierrarchy Process (AHP) untuk Pengukuran Kinerja Pada Riyadi Indah Palace Hotel Surakarta*. Penelitian Tugas Akhir Teknik Industri Universitas Muhammadiyah Surakarta.
- Cranfield School of Management. 2000. *The Catalouge Of Performance Prism*.
- Cross. K & R Lynch. 1991. *Measure Up! Yardsticks for Continuous Improvement*. Blackwell. Oxford.

- Dixon, J *et al.* 1990. *The New Performance Challenge: Measuring Operations for World-Class Competition*. DowJones Irwin, IL.
- Eccles, R. 1991. *The Performance Measurement Manifesto*. *Harvard Business Review*. January-February. pp. 131-7.
- Eccles, R. and Pyburn, P.J. 1992. *Creating a comprehensive system to measure Performance*. *Management Accounting* [US]. Oct., pp.41-44.
- Eccles, R. And Pyburn, P.J. 1992. *Creating a comprehensive system to measure Performance*. *Management Accounting* [US]. Oct., pp.41-44.
- Febrianso, Pandu, 2008. *Perancangan Sistem Pengukuran Kinerja Dengan Metode Performance Prism*. Jurusan Teknik Industri Fakultas Teknik. Universitas Muhammadiyah Surakarta.
- Handayani, Naniek Utami *et al.* 2005. *Perancangan Sistem Pengukuran Kinerja Menggunakan Metode Performance Prism*. *Teknoin*. Vol. 10 No. 4 (Desember): 295-303.
- Hudson, Mel *et al.* 2001. *Theory and Practice in SME Performance Measurement System*. (online). (<http://www.emerald-library.com/ft>).
- Kaplan, R.S. and Norton, D.P. 1992. *The Balanced Scorecard – measures that drive performance*. *Harvard Business Review*. January-February. Pp. 71-9.
- Kaplan, R.S. and Norton, D.P. 1993. *Putting the balanced scorecard to work*. *Harvard Business Review*. September-October. pp. 134-47.
- Kaplan, R.S.&D.P Norton. 1996. *Translating Strategic Into Action- The balanced Scorecard*. Boston : harvard Business School Press.
- Keegan, D *et al.* 1989. *Are Your Performance Measures Obsolete?*. *Management Accounting*. June, pp. 45-50.
- Kennerly, M. and Neely, A. 2002. *A framework of the factors affecting the evolution of performance measurement systems*. *international Journal of Operations & Production Management*, forthcoming, Vol. 22 No.11.
- Moleong, L.J. (2004). *Metodologi Penelitian Kualitatif*. Bandung : PT Remaja Rosdakarya.
- Mulyadi. 2001. *Balance Scorecard. Alat Manajemen Konteporer Untuk Pelipatgandaan Kinerja Keuangan Perusahaan Jakarta: Salemba Empat*.

- Mulyono, Sri. (2004). *Riset Operasi*. Fakultas Ekonomi, Universitas Indonesia. Jakarta
- Neely, Andy *et al.* 2001. *The Performance Prism in Practice*. Centre for Business Performance. Cranfield School of Management, UK.
- Neely, Andy *et al.* 2000. *Performance Measurement System Design: Developing and Testing a Process-Based Approach*. *International Journal of Operations & Production Management*. Vol. 20 No. 10, 2000, pp. 1119-1145.
- Saaty, Thomas L. 2008. *Decision Making With The Analytic Hierarchy Process*. *International Journal Service Science*, Vol. 1 No.1.
- Schiavo-Campo, S., and Tomasi, D.. 1999. *Managing Government Expenditure*. Asia Development Bank, Manila.
- Supriyono *et al.*, *Sistem Pemilihan Pejabat Struktural dengan Metode AHP*. Sekolah Tinggi Teknologi Nuklir BATAN, Yogyakarta.
- www.kppu.go.id
- Yin, Robert K. 2011. *Qualitative Research from Start to Finish*. New York: The Guilford Press.