

**THE EXPLICIT APOLOGY USED IN THE CONVERSATION BETWEEN
ENGLISH NON-NATIVE SPEAKERS**

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ABSTRACT

Apologies are found in our daily communication when people make mistakes. Apologizing is an important component to maintaining the social harmony as it communicates the awareness and the acceptance of the responsibility of the guilt for offensive behavior (Robinson, 2004). This study investigates apology that are used by English non-native speaker which are come from different country (Indonesia and Japan). The main aims of this study are to understand the type and the functions of apology and also the response after the apology uttered. In order to address the questions, a theory about explicit apology by Jeffrey D. Robinson (2004) was used by the writer. The writer uses Conversation Analysis as a method to analyze the conversation. The result showed that not all the type of apology proposed by Robinson (2004) is used by non-native speaker. The writer found 12 apologies uttered in the conversation. There are several aspects must be known in analyzing the data. The type of apology can be classified according the place it occurs and also the response of apology.

Key Words: apology, conversational analysis, explicit apologies.