

REFERENCES

- Archer, D., Karin Aijmer, and Anne Wichmann. (2012). *Pragmatics: An advanced resource book for students*. New York: Routledge.
- Brown, P. and S. Levinson. 1987. *Politeness*. Cambridge: Cambridge University Press.
- Chang, Weiling. *Australian and Chinese perceptions of (im)politeness of an intercultural apology*. Griffith Working Papers in Pragmatics and Intercultural Communication Vol 1, Issue 2 (2008). p.59-74.
<http://www.nova.edu/ssss/QR/QR13-4/ortlipp.pdf>
- Dimitrova, E. *Issues in The Definition and Conceptualization of Politeness*. Columbia University. Web. 28 October 2013
- Essays, UK. (November 2013). *The Direct Bald On Record Strategy English Language Essay*. Retrieved from <http://www.ukessays.com/essays/english-language/the-direct-bald-on-record-strategy-english-language-essay.php?cref=1>
- Holmes, J. (2008). *An Introduction to Sociolinguistics* (3rd edition). England: Pearson Education Limited.
- Ortlipp, Michelle. *Keeping and Using Reflective Journals in the Qualitative Research Process*. The Qualitative Report Volume 13, Number 4. December 2008. p.695-705
- Sari, Duwi P. *"The Politeness Strategies Used By The Host Of Empat Mata To His Female Guests."* Thesis. Airlangga University. 2008.

Shigemitsu, Yuka. *Perspective Difference in 'Bald on Record' between Japanese and English Speakers*. Retrieved at 23 October 2014

Wati, Ika P. "Politeness Strategies Used in The 'Today's Dialogue' Talk Show."
Thesis. Airlangga University, 2010.

Yule, G. (1996). *Pragmatics*. New York: Oxford University Press. p.59-69.