

**POLITENESS STRATEGIES USED BY THE JUNIOR MANAGER  
INSPECTOR, THE HEAD OF TECHNICAL UNIT AND SUPERVISORS  
AT DEPO KERETA PASAR TURI**

**A THESIS**



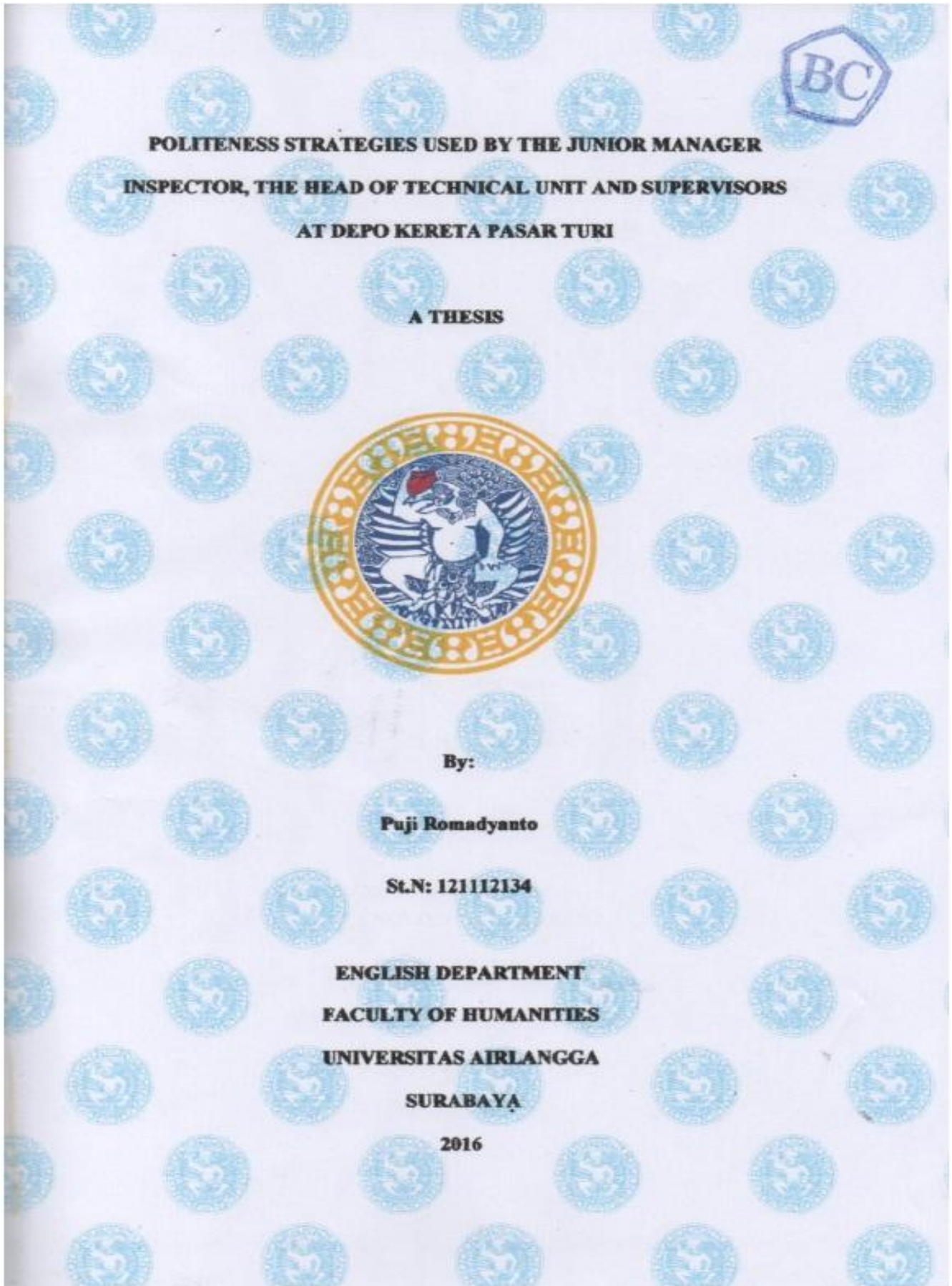
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**Puji Romadyanto**

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**ENGLISH DEPARTMENT  
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UNIVERSITAS AIRLANGGA  
SURABAYA**

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Submitted as Partial Fulfillment of the Requirements for the Sarjana Degree of  
English Department Faculty of Humanities Universitas Airlangga Surabaya



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### DECLARATION

This thesis contains no material which has been accepted for the award of any degree or diploma in any university. And to the best of this candidate's knowledge and belief, it contains no material previously published or written by other person except where due references is made in the text of the thesis

Surabaya, 1 February 2016

The Writer,



Puji Romadyanto

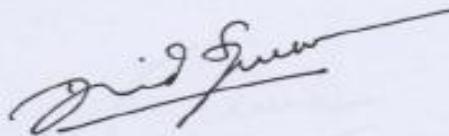
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*I dedicate this thesis to Allah S.W.T, my mom,  
dad in heaven and friends.*



**Approved to be examined**  
**Surabaya, 1<sup>st</sup> February 2016**

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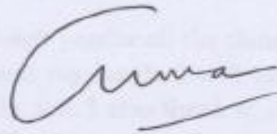
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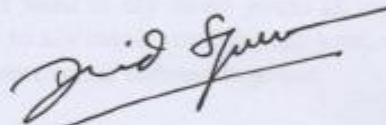
**This thesis has been approved and accepted by the Board of Examiners,  
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1 January 2016

The Writer



***Look deep into nature and then you will understand  
everything better***

***-Albert Einstein***

