

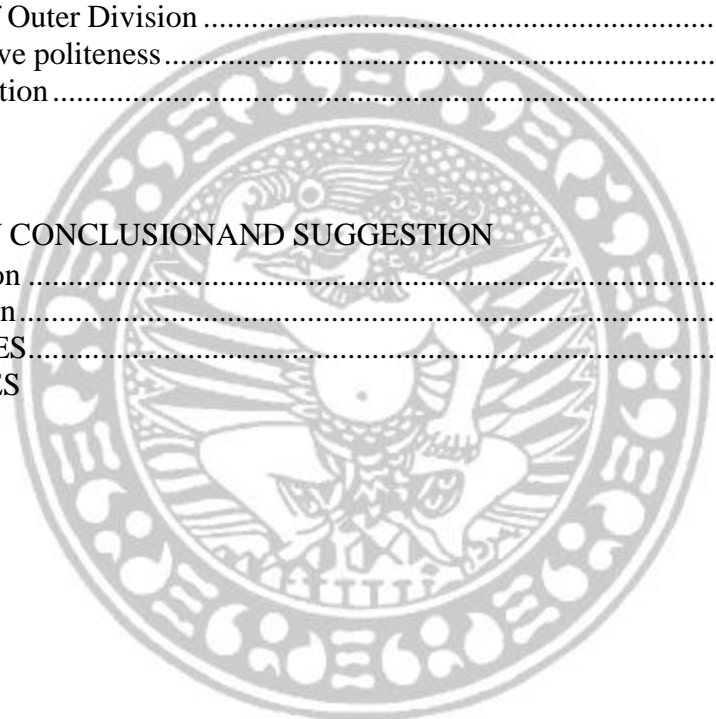
TABLE OF CONTENTS

Inside Cover Page	i
Inside Title Page.....	ii
Declaration Page	iii
Dedication Page	iv
Thesis Advisor’s Approval Page.....	v
Thesis Examiners’ Approval Page.....	vi
Acknowledgements	vii
Epigraph	viii
Table of Contents	ix
Abstract	xii
CHAPTER I INTRODUCTION	
1.1 Background of the Study.....	1
1.2 Statements of problem.....	5
1.3 Objective of the Study.....	5
1.4 Significance of the Study.....	6
1.5 Definition of Key Terms	6
CHAPTER II LITERATURE REVIEW	
2.1 Theoretical Framework	8
2.1.1 Face Threatening Acts.....	8
2.1.2 Politeness Strategies	10
2.1.2.1 Bald on-record.....	11
2.1.2.2 Positive Politeness.....	13
2.1.2.3 Negative Politeness	16
2.2.2.4 Off Record.....	19
2.2 Review of Related Studies	22
CHAPTER III METHOD OF THE STUDY	
3.1 Research Approach	25
3.2 Data source.....	25
3.3 Participants and location	26
3.4 Techniques of Data Collection.....	28
3.5 Techniques of Data Analysis	30
CHAPTER IV DISCUSSION	
4.1 Data Presentation and Analysis.....	31
4.1.1 Politeness Strategies Uttered by the Junior Manager Inspector to the Head of Technical Unit.....	31
4.1.1.1 Bald on record.....	31
4.1.1.2 Positive politeness.....	33
4.1.1.3 Off record.....	37

4.1.2 Politeness Strategies Uttered by the Junior Manager Inspector to supervisor.....	38
4.1.2.1 Positive politeness.....	38
4.1.2.2 Negative politeness.....	42
4.1.2.3 Off record.....	44
4.1.3 Politeness Strategies Uttered by the Head of Technical Unit to supervisor.....	48
4.1.3.1 Bald on record.....	48
4.1.3.2 Positive politeness.....	49
4.1.3.3 Negative politeness.....	52
4.1.3.4 Off record.....	53
4.1.4 Politeness Strategies Uttered by supervisor to the Head of Technical Unit.....	54
4.1.4.1 Positive politeness.....	54
4.1.5 Politeness Strategies Uttered by supervisor to the Junior Manager Inspector...	55
4.1.5.1 Off record.....	55
4.1.6 Politeness Strategies Uttered by the Supervisor of Electricity Division to the Supervisor of Outer Division.....	56
4.1.6.1 Positive politeness.....	56
4.2 Interpretation.....	57

CHAPTER V CONCLUSION AND SUGGESTION

5.1 Conclusion.....	62
5.1 Suggestion.....	64
REFERENCES.....	65
APPENDICES	



LIST OF TABLES

Table 1.1 Structure Organization of DepoKeretaPasarTuri 87

