

Romadyanto, Puji. 2016. *Politeness Strategies Used By The Junior Manager Inspector, The Head of Technical Unit and Supervisors at Depo Kereta Pasar Turi*

ABSTRACT

The terms 'face' is the important part in addressing feelings or messages to a person in an interaction. This study focuses on politeness strategies phenomena in Depo Kereta Pasar Turi. It is conducted to analyze the types of politeness strategies applied by the Junior Manager Inspector, the Head of Technical Unit and the Supervisors. This study uses qualitative approach to obtain and figure out the linguistic phenomenon which occurs between interaction among junior manager inspector, head of technical unit and supervisors at Quality Meeting. The supervisors are divided into *Electricity Division, Organization Planning Division, Engineering Division, Outer Division* and *Administrative Division*. In analyzing the data the writer apply politeness strategies theory performed by Brown and Levinson (1987). Based on the findings, the writer found 27 utterances of politeness strategies. It is divided into 4 utterances of bald on-record strategies, 13 utterances of positive politeness, 3 utterances of negative politeness and 7 utterances of off-record. Politeness strategies that are mostly used by junior manager inspector and head of technical unit are positive politeness. This strategy is applied to minimize distance, maintain solidarity, convey interest indirectly and give respect on H's face.

Keywords :face, politeness strategies, positive politeness, junior manager inspector.