



Nyilo Purnami <nyilo@fk.unair.ac.id>

IJOO: Your manuscript entitled Score of Hearing Handicap Inventory For The Elderly (HHIE) Compared To Whisper Test on Presbycusis - [EMID:afce9d7657cf88df]

17 messages

L.N. Namdev <em@editorialmanager.com>
Reply-To: "L.N. Namdev" <diplomate777@gmail.com>
To: Nyilo Purnami <nyilo@fk.unair.ac.id>

Sun, Jul 19, 2020 at 8:46 PM

Ref.: Ms. No. IJOO-D-19-00682R1
Score of Hearing Handicap Inventory For The Elderly (HHIE) Compared To Whisper Test on Presbycusis
Indian Journal of Otolaryngology and Head & Neck Surgery

Dear DR Purnami,

I am pleased to tell you that your work has now been accepted for publication in Indian Journal of Otolaryngology and Head & Neck Surgery.

Thank you for submitting your work to this journal.

You will soon receive an e-mail from Springer production team. Please respond to this e-mail in the timely manner to help us process your manuscript to the next stage. Please note that the article will be processed and the proofs be sent to you only after we receive your responses to this e-mail. If you have any queries on the same please contact the editor.

With kind regards

L.N. Namdev
Editor-in-Chief
Indian Journal of Otolaryngology and Head & Neck Surgery

COMMENTS TO THE AUTHOR:

Now it is satisfactory.accept as is

—

****Our flexible approach during the COVID-19 pandemic****

If you need more time at any stage of the peer-review process, please do let us know. While our systems will continue to remind you of the original timelines, we aim to be as flexible as possible during the current pandemic.

This letter contains confidential information, is for your own use, and should not be forwarded to third parties.

Recipients of this email are registered users within the Editorial Manager database for this journal. We will keep your information on file to use in the process of submitting, evaluating and publishing a manuscript. For more information on how we use your personal details please see our privacy policy at <https://www.springernature.com/production-privacy-policy>. If you no longer wish to receive messages from this journal or you have questions regarding database management, please contact the Publication Office at the link below.

In compliance with data protection regulations, you may request that we remove your personal registration details at any time. (Use the following URL: <https://www.editorialmanager.com/ijoo/login.asp?a=r>). Please contact the publication office if you have any questions.

Nyilo Purnami <nyilo@fk.unair.ac.id>
To: "L.N. Namdev" <diplomate777@gmail.com>

Mon, Jul 20, 2020 at 5:47 AM

Dear editorial team.

I am pleased to hear that the manuscript has been accepted.
please send the proofs.
Thank you very much.

Best regards,

Nyilo Purnami

[Quoted text hidden]

Nyilo Purnami <nyilo@fk.unair.ac.id>
To: "L.N. Namdev" <diplomate777@gmail.com>

Fri, Jul 24, 2020 at 6:36 AM

dear editor,
thank you for accepting our journal. We have previously sent an email regarding adding one name as co author. I added Prof. Andrew Smith as an author but in the paper to be published there's not. Please confirm because this is very urgent. We need your confirmation, Thank you

Best regards

[Quoted text hidden]

--

Dr. Nyilo Purnami,dr. Sp.THT-KL(K)
08155100081

Nyilo Purnami <nyilo@fk.unair.ac.id>
To: nyilo purnami <nyilo.dr@gmail.com>, Nyilo Purnami <nyilo@fk.unair.ac.id>, Andrew Smith <andrew.smith@lshtm.ac.uk>

Fri, Jul 24, 2020 at 6:39 AM

[Quoted text hidden]

Nyilo Purnami <nyilo@fk.unair.ac.id>
To: "L.N. Namdev" <diplomate777@gmail.com>

Fri, Jul 31, 2020 at 8:11 AM

Dear L.N. Namdev,

May I ask about the payment for my paper , Ref.: Ms. No. IJO-D-19-00682R1
[Score of Hearing Handicap Inventory For The Elderly \(HHIE\) Compared To Whisper Test on Presbycusis Indian Journal of Otolaryngology and Head & Neck Surgery](#)
Is it possible if I change the option, that this paper is free? cause this payment is costly,
I would like to ask your suggestion

Thank you very much,

Nyilo Purnami

On Sun, Jul 19, 2020 at 8:46 PM L.N. Namdev <em@editorialmanager.com> wrote:

[Quoted text hidden]

[Quoted text hidden]

Iaxmi narayan <diplomate777@gmail.com>
To: Nyilo Purnami <nyilo@fk.unair.ac.id>

Fri, Jul 31, 2020 at 10:41 AM

Yes I have written to Professor Smith that he should ask our publisher Springer, I will give my consent.

Thanks and regards.

Editor

[Quoted text hidden]

Nyilo Purnami <nyilo@fk.unair.ac.id>
To: Andrew Smith <andrew.smith@lshtm.ac.uk>

Fri, Jul 31, 2020 at 11:44 AM

----- Forwarded message -----

From: **Nyilo Purnami** <nyilo@fk.unair.ac.id>

Date: Fri, Jul 31, 2020, 08:11

Subject: Re: IJOO: Your manuscript entitled Score of Hearing Handicap Inventory For The Elderly (HHIE) Compared To Whisper Test on Presbycusis - [EMID:afce9d7657cf88df]

To: L.N. Namdev <diplomate777@gmail.com>

[Quoted text hidden]

Nyilo Purnami <nyilo@fk.unair.ac.id>
To: Andrew Smith <andrew.smith@lshtm.ac.uk>

Fri, Jul 31, 2020 at 11:45 AM

[Quoted text hidden]

Nyilo Purnami <nyilo@fk.unair.ac.id>
To: Andrew Smith <andrew.smith@lshtm.ac.uk>

Mon, Aug 3, 2020 at 5:28 PM

Dear Prof. Andrew,

Could you help to ask the publisher Springer, to change the payment, not on Open Access. I have missed with this option. The editor suggested you to ask for this request.

I hope it could be changed with free option.

Thank you very much for your help

Also reminding to make sure your name included as co author.

Best regards,

Nyilo Purnami

----- Forwarded message -----

From: **laxmi narayan** <diplomate777@gmail.com>

Date: Fri, Jul 31, 2020, 10:41

Subject: Re: IJOO: Your manuscript entitled Score of Hearing Handicap Inventory For The Elderly (HHIE) Compared To Whisper Test on Presbycusis - [EMID:afce9d7657cf88df]

To: Nyilo Purnami <nyilo@fk.unair.ac.id>

[Quoted text hidden]

Nyilo Purnami <nyilo@fk.unair.ac.id>
To: laxmi narayan <diplomate777@gmail.com>

Fri, Aug 7, 2020 at 9:51 AM

Dear Editor

Hi, my name is Nyilo Purnami

I've done editing prof reading my paper with the title: Score of Hearing Handicap Inventory for the Elderly (HHIE) Compared to Whisper Test on Presbycusis. I have proposed to add the name of Prof. Andrew as the author of my research. But until I checked again at prof reading. his name has not appeared. Please help, thank you

Thank you

Best regards

[Quoted text hidden]

Nyilo Purnami <nyilo@fk.unair.ac.id>
To: pringerauthorquery@springeronline.com

Thu, Oct 8, 2020 at 6:58 PM

----- Forwarded message -----

From: **Nyilo Purnami** <nyilo@fk.unair.ac.id>

Date: Fri, Jul 31, 2020 at 8:11 AM

Subject: Re: IJOO: Your manuscript entitled Score of Hearing Handicap Inventory For The Elderly (HHIE) Compared

To Whisper Test on Presbycusis - [EMID:afce9d7657cf88df]
To: L.N. Namdev <diplomate777@gmail.com>

[Quoted text hidden]

[Quoted text hidden]

Nyilo Purnami <nyilo@fk.unair.ac.id>

Thu, Oct 8, 2020 at 7:04 PM

To: Collections OpenAccess Springer Nat <Collections.OpenAccess@springernature.com>

[Quoted text hidden]

Collections.OpenAccess Springer Nature

<Collections.OpenAccess@springernature.com>

Thu, Oct 8, 2020 at 7:33 PM

To: Nyilo Purnami <nyilo@fk.unair.ac.id>

Please can you advise invoice number you refer too?

Kind Regards

Global Open Access Collections Team

Credit Control & Collections

Springer Nature Group

Financial Shared Services

T + 44 1256824459

Collections.OpenAccess@springernature.com

springernature.com

--

Springer Nature Group opens doors to discovery. Every day around the globe, our imprints, books, journals, platforms and technology solutions reach millions of people – opening the doors to discovery for our communities by enabling them to access, trust and make sense of the latest research, so that they can improve outcomes, make progress, and benefit the generations that follow.

--

Springer Nature Group – Financial Shared Services supporting:

Springer Nature Customer Service Center GmbH. Registered Amtsgericht Mannheim, HRB 336546, at office: Tiergartenstr. 15-17, 69121 Heidelberg, Germany.

Springer Nature Ltd. Registered in England and Wales with registered number 785998 at office: The Campus, 4 Crinan Street, London N1 9XW, UK.

BioMed Central Ltd. Registered in England and Wales with registered number 03680030 at office: The Campus, 4 Crinan Street, London N1 9XW, UK.

Springer Nature America, Inc. Registered at: One New York Plaza, Suite 4500, New York, NY, 10004-1562, USA.

From: Nyilo Purnami [mailto:nyilo@fk.unair.ac.id]

Sent: 08 October 2020 13:04

To: Collections.OpenAccess Springer Nature

Subject: Fwd: IJOO: Your manuscript entitled Score of Hearing Handicap Inventory For The Elderly (HHIE) Compared To Whisper Test on Presbycusis - [EMID:afce9d7657cf88df]

[External - Use Caution]

[Quoted text hidden]

Nyilo Purnami <nyilo@fk.unair.ac.id>


Thu, Oct 8, 2020 at 8:26 PM

To: "Collections.OpenAccess Springer Nature" <Collections.OpenAccess@springernature.com>

Dear Sir,
Please kindly help to change the payment. I am expecting it is free, as requested in the previous email.
We could not afford the cost in this current situation.
The invoice is attached.
Thank you very much, for your help

Best Regards,
Nyilo Purnami

[Quoted text hidden]

 **Invoice_2936155283.PDF**
47K

Mail Delivery Subsystem <mailer-daemon@googlemail.com>

Fri, Oct 9, 2020 at 7:25 PM

To: nyilo@fk.unair.ac.id



Delivery incomplete

There was a temporary problem delivering your message to **pringerauthorquery@springeronline.com**. Gmail will retry for 47 more hours. You'll be notified if the delivery fails permanently.

[LEARN MORE](#)

The response was:

The recipient server did not accept our requests to connect. Learn more at <https://support.google.com/mail/answer/7720> [mail.springeronline.com. 62.50.45.39: timed out]

Final-Recipient: rfc822; pringerauthorquery@springeronline.com

Action: delayed

Status: 4.4.1

Diagnostic-Code: smtp; The recipient server did not accept our requests to connect. Learn more at

<https://support.google.com/mail/answer/7720>

[mail.springeronline.com. 62.50.45.39: timed out]

Last-Attempt-Date: Fri, 09 Oct 2020 05:25:33 -0700 (PDT)

Will-Retry-Until: Sun, 11 Oct 2020 04:58:27 -0700 (PDT)

----- Forwarded message -----

From: Nyilo Purnami <nyilo@fk.unair.ac.id>

To: pringerauthorquery@springeronline.com

Cc:

Bcc:

Date: Thu, 8 Oct 2020 18:58:13 +0700

Subject: Fwd: IJOO: Your manuscript entitled Score of Hearing Handicap Inventory For The Elderly (HHIE) Compared To Whisper Test on Presbycusis - [EMID:afce9d7657cf88df]

----- Message truncated -----

Mail Delivery Subsystem <mailer-daemon@googlemail.com>
To: nyilo@fk.unair.ac.id

Sat, Oct 10, 2020 at 9:21 PM



Delivery incomplete

There was a temporary problem delivering your message to **pringerauthorquery@springeronline.com**. Gmail will retry for 21 more hours. You'll be notified if the delivery fails permanently.

[LEARN MORE](#)

The response was:

The recipient server did not accept our requests to connect. Learn more at <https://support.google.com/mail/answer/7720> [mail.springeronline.com. 62.50.45.39: timed out]

Final-Recipient: rfc822; pringerauthorquery@springeronline.com

Action: delayed

Status: 4.4.1

Diagnostic-Code: smtp; The recipient server did not accept our requests to connect. Learn more at

<https://support.google.com/mail/answer/7720>

[mail.springeronline.com. 62.50.45.39: timed out]

Last-Attempt-Date: Sat, 10 Oct 2020 07:21:20 -0700 (PDT)

Will-Retry-Until: Sun, 11 Oct 2020 04:58:27 -0700 (PDT)

----- Forwarded message -----

From: Nyilo Purnami <nyilo@fk.unair.ac.id>

To: pringerauthorquery@springeronline.com

Cc:

Bcc:

Date: Thu, 8 Oct 2020 18:58:13 +0700

Subject: Fwd: IJOO: Your manuscript entitled Score of Hearing Handicap Inventory For The Elderly (HHIE) Compared To Whisper Test on Presbycusis - [EMID:afce9d7657cf88df]

----- Message truncated -----

Mail Delivery Subsystem <mailer-daemon@googlemail.com>

Sun, Oct 11, 2020 at 7:24 PM

To: nyilo@fk.unair.ac.id



Message not delivered

There was a problem delivering your message to **pringerauthorquery@springeronline.com**. See the technical details below.

[LEARN MORE](#)

The response was:

The recipient server did not accept our requests to connect. Learn more at <https://support.google.com/mail/answer/7720> [[mail.springeronline.com](mailto:pringerauthorquery@springeronline.com). 62.50.45.39: timed out]

Final-Recipient: rfc822; pringerauthorquery@springeronline.com

Action: failed

Status: 4.4.1

Diagnostic-Code: smtp; The recipient server did not accept our requests to connect. Learn more at <https://support.google.com/mail/answer/7720>

[[mail.springeronline.com](mailto:pringerauthorquery@springeronline.com). 62.50.45.39: timed out]

Last-Attempt-Date: Sun, 11 Oct 2020 05:24:08 -0700 (PDT)

----- Forwarded message -----

From: Nyilo Purnami <nyilo@fk.unair.ac.id>

To: pringerauthorquery@springeronline.com

Cc:

Bcc:

Date: Thu, 8 Oct 2020 18:58:13 +0700

Subject: Fwd: IJOO: Your manuscript entitled Score of Hearing Handicap Inventory For The Elderly (HHIE) Compared To Whisper Test on Presbycusis - [EMID:afce9d7657cf88df]

----- Message truncated -----