

## Author New Submission Acknowledgement letter: jispcd\_244\_21

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From: Journal of International Society of Preventive and Community Dentistry (admin@jispcd.org)

To: ninuk\_hariyani@yahoo.co.id

Date: Saturday, 21 August 2021 at 04:52 pm GMT+7

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Dear Dr Dr. Ninuk Hariyani,

Journal of International Society of Preventive and Community Dentistry has received your manuscript entitled "Teledentistry and online referral system in Indonesian primary health care center during the COVID-19 pandemic" for consideration for publication. The reference number for this manuscript is "jispcd\_244\_21". Kindly quote this in future correspondences related to this manuscript.

The manuscript is being reviewed for possible publication with the understanding that it is being submitted to ONE journal at a time and has NOT been published, simultaneously submitted, or already accepted for publication elsewhere either as a whole or in a part.

Online submission of this article implies that the corresponding author has written consent from all the contributors to act as the corresponding author.

The co-authors are requested to send their agreement response on the **Digital Copyright** sent via a link to their associated emails, within 1 week of submission. The status can be viewed in the 'Manuscript Information page' from the submitting author's area. The decision about the manuscript will be conveyed only on receipt of the agreement on copyright form received from all contributors.

High-resolution images are required at the time of acceptance, you should be notified separately for the same if images uploaded by you are not of printable quality.

The Editors will review the submitted manuscript initially. If found suitable, it will follow a double-blinded peer review. We aim to finish this review process within a short time frame, at the end of which a decision on the suitability or otherwise of the manuscript will be conveyed to you via this system.

During this process, you are free to check the progress of the manuscript through various phases from our online manuscript processing site <https://review.jow.medknow.com/jispcd>.

We thank you for submitting your valuable work to the Journal of International Society of Preventive and Community Dentistry.

Yours sincerely,

Editorial Team

Journal of International Society of Preventive and Community Dentistry

## Manuscript for revision: jispcd\_244\_21

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From: Journal of International Society of Preventive and Community Dentistry (admin@jispcd.org)

To: ninuk\_hariyani@yahoo.co.id

Date: Tuesday, 16 November 2021 at 04:44 pm GMT+7

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Dear Dr Hariyani,

With reference to your manuscript jispcd\_244\_21 entitled Title of the article: Teledentistry and online referral system in Indonesian primary health care center during the COVID-19 pandemic ? A narrative review, please review the comments of the referees from our site <https://review.jow.medknow.com/jispcd>. The manuscript would be reconsidered after requisite modifications as per the comments and instructions provided by the journal.

If you wish to continue with the publication process, kindly make the changes according to the comments and upload the revised manuscript along with clarifications for all the comments clearly indicating the areas where the changes have been made.

Do check the FAQ regarding replying to the comments and uploading a file. The template of point-by-point comments files for the reviewers, is available in your dashboard under the 'Downloads' menu option.

The journal allows two weeks for the revision of the manuscript. If we do not hear from you within this period, we will consider it as your decision to withdraw your article from publication. Please also note that the submission of the revised article does not guarantee its final acceptance by the journal.

We thank you for submitting your valuable research work to Journal of International Society of Preventive and Community Dentistry.

With warm personal regards,

Editorial Team

Journal of International Society of Preventive and Community Dentistry

## Manuscript Revision Completed Acknowledgement letter: jispcd\_244\_21

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From: Journal of International Society of Preventive and Community Dentistry (admin@jispcd.org)

To: ninuk\_hariyani@yahoo.co.id

Date: Friday, 3 December 2021 at 04:10 pm GMT+7

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Dr Ninuk Hariyani,

Journal of International Society of Preventive and Community Dentistry has received your revised manuscript entitled '[ARTICLE\_TITLE]'. The manuscript will be re-evaluated by concerned referees for the final decision regarding its suitability for publication. We will get back to you within four weeks.

We thank you for submitting your valuable research work to Journal of International Society of Preventive and Community Dentistry.

With warm personal regards,

The Editorial Team

Journal of International Society of Preventive and Community Dentistry

## Manuscript for revision: jispcd\_244\_21

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From: Journal of International Society of Preventive and Community Dentistry (admin@jispcd.org)

To: ninuk\_hariyani@yahoo.co.id

Date: Saturday, 18 December 2021 at 06:28 pm GMT+7

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Dear Dr Hariyani,

With reference to your manuscript jispcd\_244\_21 entitled Title of the article: Teledentistry and online referral system in Indonesian primary health care center during the COVID-19 pandemic ? A narrative review, please review the comments of the referees from our site <https://review.jow.medknow.com/jispcd>. The manuscript would be reconsidered after requisite modifications as per the comments and instructions provided by the journal.

If you wish to continue with the publication process, kindly make the changes according to the comments and upload the revised manuscript along with clarifications for all the comments clearly indicating the areas where the changes have been made.

Do check the FAQ regarding replying to the comments and uploading a file. The template of point-by-point comments files for the reviewers, is available in your dashboard under the 'Downloads' menu option.

The journal allows two weeks for the revision of the manuscript. If we do not hear from you within this period, we will consider it as your decision to withdraw your article from publication. Please also note that the submission of the revised article does not guarantee its final acceptance by the journal.

We thank you for submitting your valuable research work to Journal of International Society of Preventive and Community Dentistry.

With warm personal regards,

Editorial Team

Journal of International Society of Preventive and Community Dentistry

## Manuscript Revision Completed Acknowledgement letter: jispcd\_244\_21

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From: Journal of International Society of Preventive and Community Dentistry (admin@jispcd.org)

To: ninuk\_hariyani@yahoo.co.id

Date: Friday, 24 December 2021 at 10:49 am GMT+7

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Dr Ninuk Hariyani,

Journal of International Society of Preventive and Community Dentistry has received your revised manuscript entitled '[ARTICLE\_TITLE]'. The manuscript will be re-evaluated by concerned referees for the final decision regarding its suitability for publication. We will get back to you within four weeks.

We thank you for submitting your valuable research work to Journal of International Society of Preventive and Community Dentistry.

With warm personal regards,

The Editorial Team

Journal of International Society of Preventive and Community Dentistry

## Manuscript Accepted for Publication: jispcd\_244\_21

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From: Journal of International Society of Preventive and Community Dentistry (admin@jispcd.org)

To: ninuk\_hariyani@yahoo.co.id

Date: Thursday, 20 January 2022 at 12:38 pm GMT+7

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Dear Dr Hariyani,

The Editorial team of Journal of International Society of Preventive and Community Dentistry is pleased to inform you that your manuscript jispcd\_244\_21 entitled "Title of the article: Teledentistry and online referral system in Indonesian primary health care center during the COVID-19 pandemic – A narrative review", is accepted for publication in the journal.

We will be sending you page proofs of the manuscript in about 2-3 weeks for final checking and corrections if any., through the manuscript management site before the publication of the manuscript.

Please note that the journal reserves the right to make changes in the language, grammar, presentation, etc. to suit the journal's requirements.

We thank you for submitting your valuable research work to Journal of International Society of Preventive and Community Dentistry.

With warm personal regards,

Yours sincerely,

The Editorial Team

Journal of International Society of Preventive and Community Dentistry



**Department of Dental Public Health**

Faculty of dental medicine  
Universitas Airlangga

**Ninuk Hariyani**

Lecturer and Researcher

30<sup>th</sup> September 2021

Editor-in-Chief,  
**International Society of Preventive and Community Dentistry**

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Dear Editor-in-Chief,

We are very grateful to you for the opportunity to revise our manuscript, and we acknowledge the time spent by the editors and reviewers in commenting on this paper. Please find below a point-by-point reply to the reviewers' comments. We hope that we have now addressed the concerns raised and believe that the manuscript has been substantially improved.

Thanking you.

Yours sincerely,

Ninuk Hariyani (Corresponding Author)

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## **Reviewer(s)' Comments to Author:**

### **Reviewer: 1.**

**Comment 1:-** In the abstract, the author wrote: “Narrative review of the literature was written to present the challenges, solutions, and application of teledentistry at Puskesmas to optimize oral health services during the COVID-19 pandemic”.

I find it rather confusing here. Suggestion:

“Narrative review of the literature was written to present the challenges and recommendations for implementation of teledentistry, as reported in other countries. Findings from various literatures were discussed to relate to situation within the Indonesian context..... The article provides useful information that would be valuable for policy makers in Indonesia in planning for the development of teledentistry, a service which would be especially beneficial during COVID-19 pandemic.

*Response:-* Thank you for the suggestion. The revision has been made in the introduction

### **Comment 2:-**

Introduction and discussion:

Typos and grammatical error e.g. narrative, aerosol, referral. Author may wish to submit for professional proofreading before submission of corrected manuscript.

*Response:-* Thank you for the correction. The revision has been made. Currently this manuscript has been checked by English editing service as per attached certificate.

### **Comment 3:-**

Methodology:

Again, please refer to my comments above regarding sectioning the manuscript into the various sections. In my opinion, the manuscript needs to be re-formatted to be written in a 'narrative review' style. The author may refer to the examples provided above, and/or many other published narrative review articles in other journals.

*Response:-* Thank you for the suggestion. The manuscript has been re-formatted in a 'narrative review' style following the narrative review guidelines in this journal and the example of the latest 'narrative review' published in this Journal (Puzhankara L, Janakiram C. Medical-Dental Integration-Achieving Equity in Periodontal and General Healthcare in the Indian Scenario



Journal of International Society of Preventive and Community Dentistry 2021;11: 4). We hope that this manuscript currently has fulfilled your expectation.

**Reviewer: 2.**

**Comment 1:-** To improve the readability, It is recommended that the text is checked by a native English speaking person as many of the sentences and words might be misunderstood. I suggest a revision of the English grammar structures by an expert editor in revising manuscripts.

*Response:-* Thank you for your constructive feedback on our manuscript. Currently this manuscript has been checked by English editing service as per attached certificate.

**Comment 2:- Title:** We think Teledentistry is not a something new in Indonesia so what is the importance of the study?

*Response:-* In Indonesia, the use of teledentistry has been used in some private dental practices especially during this pandemic. However, the use of teledentistry in primary health care centers, which are governmentally funded health care centers provided for the majority of Indonesian population, is not started yet. This article was set to discuss specifically about the need and challenges of teledentistry and online referral system application in Indonesian primary health care centers, during the COVID-19 pandemic.

**Comment 3:- Background:** Materials and Methods is not clearly described/ Author should mention about inclusive exclusive criteria and how to select the articles appropriate. Better if it drawn in schematic.

*Response:-* Thank you for the suggestion. However, following the suggestion of the other reviewer and the editor to re-format the manuscript in a 'narrative review' style caused this section to be removed.

**Comment 4:- Background:** the Discussion section should be improved

*Response:-* Thank you for the suggestion. The changes has been made.

**Comment 5:-** References should be written as the guidelines

*Response:-* Thank you for your comments. The revision has been made.

## Point-by-point response to reviewers

### Reviewer 1

Comment's Reviewer	Author's Response
<p>the author wrote: "Narrative review of the literature was written to present the challenges, solutions, and application of teledentistry at Puskesmas to optimize oral health services during the COVID-19 pandemic". I find it rather confusing here. Suggestion:</p> <p>"Narrative review of the literature was written to present the challenges and recommendations for implementation of teledentistry, as reported in other countries. Findings from various literatures were discussed to relate to situation within the Indonesian context..... The article provides useful information that would be valuable for policy makers in Indonesia in planning for the development of teledentistry, a service which would be especially beneficial during COVID-19 pandemic.</p>	<p>Thank you for the suggestion. The revision has been made in the introduction (page 2 line 54-59)</p>
<p>Introduction and discussion:</p> <p>Typos and grammatical error e.g. narrative, aerosol, referral. Author may wish to submit for professional proofreading before submission of corrected manuscript.</p>	<p>Thank you for the correction. The revision has been made. Currently this manuscript has been checked by English editing service as per attached certificate.</p>
<p>Methodology:</p> <p>Again, please refer to my comments above regarding sectioning the manuscript into the various sections. In my opinion, the manuscript needs to be re-formatted to be written in a 'narrative review' style. The author may refer to the examples provided above, and/or many other published narrative review articles in other journals.</p>	<p><i>Response:-</i> Thank you for the suggestion. The manuscript has been re-formatted in a 'narrative review' style following the narrative review guidelines in this journal provided by the reviewer. The check list of the reporting guidelines of narrative review articles has been submitted.</p>

	We hope that this manuscript currently has fulfilled your expectation.
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**Reviewer 2**

<b>Comment's Reviewer</b>	<b>Author's Response</b>
To improve the readability, It is recommended that the text is checked by a native English speaking person as many of the sentences and words might be misunderstood. I suggest a revision of the English grammar structures by an expert editor in revising manuscripts.	Thank you for your constructive feedback on our manuscript. Currently this manuscript has been checked by English editing service as per attached certificate.
We think Teledentistry is not a something new in Indonesia so what is the importance of the study?	In Indonesia, the use of teledentistry has been used in some private dental practices especially during this pandemic. However, the use of teledentistry in primary health care centers, which are governmentally funded health care centers provided for the majority of Indonesian population, is not started yet. This article was set to discuss specifically about the need and challenges of teledentistry and online referral system application in Indonesian primary health care centers, during the COVID-19 pandemic.  This points have been added in the introduction (page 2 line 46-51)
Materials and Methods is not clearly described/ Author should mention about inclusive exclusive criteria and how to select the articles appropriate. Better if it drawn in schematic.	Thank you for the suggestion. We have added table 1 and figure 1 in the article (page 11-12)

the Discussion section should be improved	The discussion has been improved. Page 6 line 197-292; page 7 line 206-211
References should be written as the guidelines	We already corrected the reference. Page 7-10 line 224-311