



inge dhamanti <inge-d@fkm.unair.ac.id>

bmjopen-2022-061702 - Author Correction

3 messages

BMJ Open <onbehalf@manuscriptcentral.com>
Reply-To: info.bmjopen@bmj.com
To: inge-d@fkm.unair.ac.id

Thu, Feb 17, 2022 at 2:12 PM

17-Feb-2022

bmjopen-2022-061702 - THE IMPACT OF HOSPITAL READINESS ON PATIENT SAFETY INCIDENTS DURING THE COVID-19 PANDEMIC IN INDONESIA: HEALTH WORKER PERCEPTIONS

Dear Dr. Dhamanti,

Please be advised that your paper was put on hold to address the point/s below:
Please note that your paper will not be processed and assigned to the editor until this has been addressed.

1. Research Checklist

In the ScholarOne system, you have indicated 'Yes' that you have completed and uploaded the relevant checklist for your article but I can see that there's no checklist uploaded. If there's any please upload the file on ScholarOne under the file designation Research Checklist. Below are the lists of Research Checklists to be used depending on the kind of your Research Article. If your paper does not belong to any below, please search for the most relevant set of guidelines supplied by the Equator Network here:
<http://www.equator-network.org/>.

CONSORT statement - Required for all randomised controlled trials and Experimental Studies.

PRISMA statement - Required for all systematic reviews

EVEREST statement - Required for all economic evaluations

STARD statement - Required for all diagnostic research papers

STROBE statement - Required for all observational studies

MOOSE statement - Required for all meta-analyses of observational studies

GRRAS - Reliability and agreement studies

BRISQ - Biospecimen reporting

Kindly upload the research checklist under file designation 'Research Checklist'.

If there is none, kindly change the answer to 'There is no relevant guideline' in the research checklist question and kindly explain why in the cover letter.

Should there be any changes needed in the submission system (ie, updating your answer to the submission question), please let me know and I will update this on your behalf.

Thank you and should you have any question, feel free to let me know.

Best wishes,

Editorial Production Assistant
BMJ, BMA House, Tavistock Square, London WC1H 9JR
E: info.bmjopen@bmj.com

inge dhamanti <inge-d@fkm.unair.ac.id>
To: info.bmjopen@bmj.com

Thu, Feb 17, 2022 at 2:46 PM

Hi

Thank you for contacting me. How do I incorporate the checklist into the system? There is no option to upload the checklist, and the display is slightly different now that there is no link to return to the original submission.

Regards,

Inge Dhamanti, PhD.<https://www.centerforpatientsafety-indonesia.com/>**Indonesia:**

Department of Health Policy and Administration
Faculty of Public Health, Universitas Airlangga - Surabaya, Indonesia
Mobile number: +62 82 3360 99800

Australia:

Adjunct Senior Lecturer in School of Psychology and Public Health
College of Science, Health and Engineering
La Trobe University, Bundoora, Victoria, Australia
Email: I.Dhamanti@latrobe.edu.au

Newest publications

Dhamanti I, Kurniawati E, Zairina E, Nurhaida I, Salsabila S. Implementation of Computerized Physician Order Entry in Primary Care: A Scoping Review. *Journal of Multidisciplinary Healthcare*. 2021;14:3441.

Dhamanti I, Leggat S, Barraclough S, Liao HH. Comparison of Patient Safety Incident Reporting Systems in Taiwan, Malaysia, and Indonesia. *Journal of patient safety*. 2021 Jun 1;17(4):e299-305.

[Quoted text hidden]



Research Checklist.docx
22K

BMJ Open <info.bmjopen@bmj.com>
To: [inge dhamanti <inge-d@fkm.unair.ac.id>](mailto:inge-d@fkm.unair.ac.id)

Thu, Feb 17, 2022 at 10:29 PM

Dear Dr. Dhamanti,

Thank you for your email.

This has been uploaded in the system and assigned to the editor.

If there's anything else I can assist you with, please let me know.

Kind regards,
Bern

Jo Bernadette Berido
Editorial Production Assistant
BMJ, BMA House, Tavistock Square, London WC1H 9JR
E: info.bmjopen@bmj.com

[Quoted text hidden]

BMJ is a healthcare knowledge provider with a vision for a healthier world. We share knowledge and expertise to improve healthcare outcomes. See how we are making a difference in our latest impact report:

<https://www.bmj.com/company/impact-report/> This email and any attachments are confidential. If you have received this email in error, please delete it and kindly notify us. If the email contains personal views then BMJ accepts no responsibility for these statements. The recipient should check this email and attachments for viruses because the BMJ accepts no liability for any damage caused by viruses. Emails sent or received by BMJ may be monitored for size, traffic, distribution and content. BMJ Publishing Group Limited trading as BMJ. A private limited company, registered in England and Wales under registration number 03102371. Registered office: BMA House, Tavistock Square, London WC1H 9JR, UK.



inge dhamanti <inge-d@fkm.unair.ac.id>

Re: Reminder BMJ Open [URGENT]

2 messages

inge dhamanti <inge-d@fkm.unair.ac.id>
To: info.bmjopen@bmj.com

Sun, Jun 12, 2022 at 12:43 PM

Dear BMJ Staff

Thank you for the reminder. Is it possible for me to obtain the manuscript for the reviewer version?

I'm currently working on the third reviewer's comment, but I'm having trouble finding the page or line mentioned by the reviewer, as it's a bit different from the version that I have. Thanks.

Regards,**Inge Dhamanti, PhD.**<https://www.centerforpatientsafety-indonesia.com/>**Indonesia:**Department of Health Policy and Administration
Faculty of Public Health, Universitas Airlangga - Surabaya, Indonesia
Mobile number: +62 82 3360 99800**Australia:**Adjunct Senior Lecturer in School of Psychology and Public Health
College of Science, Health and Engineering
La Trobe University, Bundoora, Victoria, Australia
Email: I.Dhamanti@latrobe.edu.au**Newest publications**Dhamanti I, Kurniawati E, Zairina E, Nurhaida I, Salsabila S. Implementation of Computerized Physician Order Entry in Primary Care: A Scoping Review. *Journal of Multidisciplinary Healthcare*. 2021;14:3441.Dhamanti I, Leggat S, Barraclough S, Liao HH. Comparison of Patient Safety Incident Reporting Systems in Taiwan, Malaysia, and Indonesia. *Journal of patient safety*. 2021 Jun 1;17(4):e299-305.

On Sat, Jun 11, 2022 at 12:58 PM BMJ Open <onbehalf@manuscriptcentral.com> wrote:
11-Jun-2022

Dear Dr. Dhamanti:

Recently, you received a decision on Manuscript ID bmjopen-2022-061702, entitled "THE IMPACT OF HOSPITAL READINESS ON PATIENT SAFETY INCIDENTS DURING THE COVID-19 PANDEMIC IN INDONESIA: HEALTH WORKER PERCEPTIONS." The manuscript and decision letter are located in your Author Center at <https://mc.manuscriptcentral.com/bmjopen>.

You may also click the below link to start the revision process (or continue the process if you have already started your revision) for your manuscript. If you use the below link you will not be required to login to ScholarOne Manuscripts.

*** PLEASE NOTE: This is a two-step process. After clicking on the link, you will be directed to a webpage to confirm. ***

https://mc.manuscriptcentral.com/bmjopen?URL_MASK=562414b78221414597156ff529252e05

This e-mail is simply a reminder that your revision is due in two weeks. Please note that the deadline for your revision is midnight, UK time, and you will be locked out of the system once this has passed.

If you have missed the deadline and are locked out of the system, please email info.bmjopen@bmj.com.

Sincerely,
BMJ Open editorial office
BMJ Open Editorial Office
info.bmjopen@bmj.com

BMJ Open <info.bmjopen@bmj.com>
To: inge dhamanti <inge-d@fkm.unair.ac.id>

Mon, Jun 13, 2022 at 8:28 PM

Dear Dr. Dhamanti,

Thank you for the email.

Please see attached manuscript file.


Kind regards,
Gie

Gie Anne Sanao
Editorial Production Assistant
BMJ, BMA House, Tavistock Square, London WC1H 9JR
E: info.bmjopen@bmj.com

[Quoted text hidden]

BMJ is a healthcare knowledge provider with a vision for a healthier world. We share knowledge and expertise to improve healthcare outcomes. See how we are making a difference in our latest impact report:

<https://www.bmj.com/company/impact-report/> This email and any attachments are confidential. If you have received this email in error, please delete it and kindly notify us. If the email contains personal views then BMJ accepts no responsibility for these statements. The recipient should check this email and attachments for viruses because the BMJ accepts no liability for any damage caused by viruses. Emails sent or received by BMJ may be monitored for size, traffic, distribution and content. BMJ Publishing Group Limited trading as BMJ. A private limited company, registered in England and Wales under registration number 03102371. Registered office: BMA House, Tavistock Square, London WC1H 9JR, UK.

 **Main_manuscript.docx**
77K



inge dhamanti <inge-d@fkm.unair.ac.id>

Your submission to BMJ Open has been accepted

1 message

BMJ Open <onbehalf@manuscriptcentral.com>
Reply-To: info.bmjopen@bmj.com
To: inge-d@fkm.unair.ac.id

Mon, Jul 11, 2022 at 6:40 PM

11-Jul-2022

bmjopen-2022-061702.R1 - THE IMPACT OF HOSPITAL READINESS ON PATIENT SAFETY INCIDENTS DURING THE COVID-19 PANDEMIC IN INDONESIA: HEALTH WORKER PERCEPTIONS

Dear Dr. Dhamanti,

Many thanks for revising your paper, above, for consideration in BMJ Open - the current version and your response have been seen again by reviewer 2, who now feels confident in the way the authors responded to their previous concerns, and recommends acceptance. Hence, we are delighted to accept your article for publication in BMJ Open.

Within 2-3 working days, you will receive an email with payment options and instructions from BMJ's e-commerce partner, Copyright Clearance Center. You will be able to choose either to pay by credit card or invoice. If you are not making the payment yourself, you may forward the email to the person or organisation that will be paying on your behalf. Your article will not be processed by production until you have paid the article processing charge or requested an invoice. For more details on open access publication please visit our Author Hub: <https://authors.bmj.com/open-access/>.

Please note, that if your institution is part of one of BMJ's Publish and Read or prepay agreements your request for funding will be automatically processed based on this acceptance and you will only receive an email accepting or denying your funding request. To find out if your institution is part of a Publish and Read or prepay agreement visit BMJ's open access agreements page: <https://authors.bmj.com/open-access/institutional-programme/>.

Once payment is confirmed and your article is sent to Production, copyediting and typesetting will be completed. We will email you a proof to check via our online tool usually within 10-15 days of this time; please check your junk mail folder.

The proof is your opportunity to check for typesetting errors and the completeness and accuracy of the text; including author names and affiliations, tables and figures; including legends, numerical, mathematical, or other scientific expressions. We ask that you only make minor corrections at this stage. Please provide any comments within 48 hours. There will be no further opportunities to make corrections prior to publication.

See <https://authors.bmj.com/after-submitting/accepted/> for more information about what to expect once your article has been accepted.

We publish most articles online in their final form around three weeks after acceptance. See <https://authors.bmj.com/after-submitting/online-publication/> for more information about online publication. BMJ will deposit your article in all indexes affiliated with the journal.

Any final comments from the reviewer(s) are included at the foot of this email. The comments are for your information only, but in the case of minor requests (e.g. typos) these can be corrected when you receive your proof. These comments will be included in the peer review history published alongside your article.

If your article is selected for press release by BMJ's Press Office you will be informed as soon as possible.

If you have any queries, please contact the Editorial Office at info.bmjopen@bmj.com.

Kind regards, Emma

Emma Veitch, PhD
Associate Editor, BMJ Open

on behalf of:

Adrian Aldcroft
Editor in Chief, BMJ Open

BMJ, BMA House, Tavistock Square, London, WC1H 9JR

T: 020 3655 5408

E: aaldcroft@bmj.com

W: bmjopen.bmj.com

Reviewer: 2

Dr. Jin Wen, Sichuan University West China Hospital

Comments to the Author:

The revised version has reworded logically and clearly.

Reviewer: 2

Competing interests of Reviewer: None



inge dhamanti <inge-d@fkm.unair.ac.id>

BMJ Open - Decision on Manuscript ID bmjopen-2022-061702

4 messages

BMJ Open <onbehalf@manuscriptcentral.com>
Reply-To: info.bmjopen@bmj.com
To: inge-d@fkm.unair.ac.id

Fri, May 27, 2022 at 5:57 PM

bmjopen-2022-061702 - "THE IMPACT OF HOSPITAL READINESS ON PATIENT SAFETY INCIDENTS DURING THE COVID-19 PANDEMIC IN INDONESIA: HEALTH WORKER PERCEPTIONS"

Dear Dr. Dhamanti,

Many thanks for considering BMJ Open for publication of your work, above, and my apologies for the delay in having the paper considered - unfortunately it did take us some time to sign up qualified reviewers.

We now have three reviews on your work - please see below - and I hope you find the comments constructive. We would like to invite you to revise the paper in response to the reviews, and the editors' comments (below my signoff) - please understand your revision may be subject to further review and that this initial decision does not guarantee acceptance.

To submit your revised article please click this link: *** PLEASE NOTE: This is a two-step process. After clicking on the link, you will be directed to a webpage to confirm. ***

https://mc.manuscriptcentral.com/bmjopen?URL_MASK=0d44c6972b284524ac31816d4d416f20. Alternatively, you can log on to your Author Dashboard in ScholarOne and under "Action" click "create a revision".

Please read and respond to all of the peer review comments. You should provide a point-by-point response to explain any changes you have (or have not) made to the original article and be as specific as possible in your responses.

The original files will be available to you when you start your revision. Please delete any files that you intend to replace with updated versions and upload the following using the appropriate file designation:

- "Main Document" - This is a clean copy (without tracked or highlighted changes) of your revised article. Please delete your original submission file.
- "Main Document - marked copy" - This is the edited version of your original article, including edits to address the peer review comments. Any changes have been highlighted using a track change function or bold or coloured text. Please replace any other files that have been updated e.g. Images, forms.

The reviewers' comments, your response, and the previous versions of your article will be published as supplementary information alongside the final version of your article.

Information relating to your article, including author names and affiliations, title, abstract and required statements (e.g. competing interests, contributorship, funding) will be taken directly from the information held in ScholarOne, and not from the article file. Please check that this information has been entered correctly and has been updated as appropriate. If your revised article is accepted, you will only be able to make minor changes (e.g. correction of typesetting errors and proof stage) prior to publication.

Please submit your revised article by 26-Jun-2022. If you have not submitted by this date, or would like an extension, please email our Editorial Office.

Thank you for submitting your article to BMJ Open; we look forward to receiving your revision.

If you have any queries, please contact the Editorial Office at info.bmjopen@bmj.com.

Kind regards, Emma

Emma Veitch, PhD
Associate Editor, BMJ Open

on behalf of:

Adrian Aldcroft
Editor in Chief, BMJ Open
BMJ, BMA House, Tavistock Square, London, WC1H 9JR

T: 020 3655 5408
E: aaldcroft@bmj.com
W: bmjopen.bmj.com

Formatting Amendments (where applicable):

Reviewer: 1

Dr. DG Federman, Yale University School of Medicine

Comments to the Author:

It is well-written and may not be generalizable outside of Indonesia, it is interesting, just the same.

Reviewer: 1

Competing interests of Reviewer: none

Reviewer: 2

Dr. Jin Wen, Sichuan University West China Hospital

Comments to the Author:

This study examined the impact of hospital readiness on patient safety from the healthcare workers' perspective, which is meaningful for hospital management. However, some concerns raised after the review as follows.

1. Research design (page 4): It is described that "The main study consisted of an online survey of 235 healthcare workers from 940 Indonesian COVID-19 referral hospitals or who had provided care for COVID-19 patients...". This made me confusing because I am wondering how the 235 workers could be from 940 hospitals?
2. Instruments (page 5): "The options for each question in the "hospital readiness" and "patient safety incidents" categories were "yes" (3 points), "no" (2 points), and "don't know" (1 point)." The scoring here is a little bit curious, and please tell readers how this study calculate the final score and how to use in the following analysis?
3. The sample size, both quantitative and qualitative, are small and we don't know whether the statistical power is enough? as well as the concern of representativeness should be clearly stated.
4. Path analysis: why did authors fail to consider hospital beds as an influential factor for hospital readiness? and why consider the hospital readiness is a risk factor for patient safety because the design is just a cross-sectional self reported survey?
5. Conclusion: the authors concluded that "hospital readiness has improved a year later; however, patient safety has not.". unfortunately, there is no data or findings could support this conclusion.

Reviewer: 2

Competing interests of Reviewer: None

Reviewer: 3

Dr. David Hailey, University of Wollongong

Comments to the Author:

The paper provides a detailed account of a study in Indonesian hospitals on patient safety from the perspective of health care workers. The background and setting are clearly presented in the Introduction. Methods used are well described and consisted of an on-line survey of healthcare workers, mostly from COVID-19 referral hospitals, followed by a small qualitative phase with 11 detailed interviews.

Details obtained on the hospitals included their ownership and accreditation status.

Table 1 presents a good summary of findings.

Large proportions of the hospitals covered had high scores for instrument management system, surge capacity, infection control, and human resource management. Only just over half scored well in managing patient safety incidents. .

The Discussion gives a useful overview of the background to the current status of hospitals and management of the COVID-19 pandemic in Indonesia. The impact of hospital ownership, with differences in management, available

resources and staff training is considered. Suggestions for possible government initiatives on training of healthcare workers and availability of appropriate PPE for them are presented.

Further changes to those already made by Indonesian hospitals are also outlined.

Minor changes to the text are suggested:

Abstract. Clear and well presented. Some wording in Conclusions might be placed in Results.

Page 4, 48-54. Suggest split this long sentence.

P.6, 23 The sentence is incomplete.

P.17 In the diagram for Fig 1 the value for infection prevention and control should be 0.53

Reviewer: 3

Competing interests of Reviewer: I agree to these terms and conditions

Editors' Comments to Author:

- Please revise the title of your manuscript to include the research question, study design and setting. This is the preferred format of the journal.

Cyrus Engineer <engine1@jhu.edu>
To: Inge Dhamanti <inge-d@fkm.unair.ac.id>

Fri, May 27, 2022 at 8:25 PM

Dear Inge,

Seems like we got good feedback and we should address these comments. Let me know if you want to take a first crack at it, and then I can add/edit. Thanks, Cyrus

-----Original Message-----

From: BMJ Open <onbehalf@manuscriptcentral.com>

Sent: Friday, May 27, 2022 6:57 AM

To: inge-d@fkm.unair.ac.id

Subject: BMJ Open - Decision on Manuscript ID bmjopen-2022-061702

bmjopen-2022-061702 - "THE IMPACT OF HOSPITAL READINESS ON PATIENT SAFETY INCIDENTS DURING THE COVID-19 PANDEMIC IN INDONESIA: HEALTH WORKER PERCEPTIONS"

Dear Dr. Dhamanti,

Many thanks for considering BMJ Open for publication of your work, above, and my apologies for the delay in having the paper considered - unfortunately it did take us some time to sign up qualified reviewers.

We now have three reviews on your work - please see below - and I hope you find the comments constructive. We would like to invite you to revise the paper in response to the reviews, and the editors' comments (below my signoff) - please understand your revision may be subject to further review and that this initial decision does not guarantee acceptance.

To submit your revised article please click this link: *** PLEASE NOTE: This is a two-step process. After clicking on the link, you will be directed to a webpage to confirm. ***

https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmc.manuscriptcentral.com%2Fbmjopen%3FURL_MASK%3D0d44c6972b284524ac31816d4d416f20&data=05%7C01%7Cengine1%40jhu.edu%7Ce1c4e41681e544fae14108da3fca843%7C9fa4f438b1e6473b803f86f8aedf0dec%7C0%7C0%7C637892458369902126%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQljojV2luMzliLCJBTiI6Ikk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&reserved=0. Alternatively, you can log on to your Author Dashboard in ScholarOne and under "Action" click "create a revision".

[Quoted text hidden]

inge dhamanti <inge-d@fkm.unair.ac.id>
To: Cyrus Engineer <engine1@jhu.edu>

Fri, May 27, 2022 at 8:34 PM

Dear Prof Cyrus,

Thanks for your email. I'll start working on it soon and will definitely send you my response before returning to the journal.

Regards,

Inge Dhamanti, PhD.

<https://www.centerforpatientsafety-indonesia.com/>

Indonesia:

Department of Health Policy and Administration
Faculty of Public Health, Universitas Airlangga - Surabaya, Indonesia
Mobile number: +62 82 3360 99800

Australia:

Adjunct Senior Lecturer in School of Psychology and Public Health
College of Science, Health and Engineering
La Trobe University, Bundoora, Victoria, Australia
Email: I.Dhamanti@latrobe.edu.au

Newest publications

Dhamanti I, Kurniawati E, Zairina E, Nurhaida I, Salsabila S. Implementation of Computerized Physician Order Entry in Primary Care: A Scoping Review. *Journal of Multidisciplinary Healthcare*. 2021;14:3441.

Dhamanti I, Leggat S, Barraclough S, Liao HH. Comparison of Patient Safety Incident Reporting Systems in Taiwan, Malaysia, and Indonesia. *Journal of patient safety*. 2021 Jun 1;17(4):e299-305.

[Quoted text hidden]

Cyrus Engineer <engine1@jhu.edu>
To: inge dhamanti <inge-d@fkm.unair.ac.id>

Fri, May 27, 2022 at 8:59 PM

Thanks. The way I typically do it is to prepare a word document, list each reviewer's comments or concerns first and then provide a response. Thanks again, Cyrus

[Quoted text hidden]