

Please Pick Up Your Proofs of Your Article in Journal of Patient Safety (JPS-15-1086R1)

From: Carolyn Gadingan (em@editorialmanager.com)

To: inge_dhamanti@yahoo.com

Date: Saturday, June 1, 2019 at 11:43 AM GMT+7

CC: carolyn.gadingan@spi-global.com

Dear Mrs Inge Dhamanti,

Article: JPS-15-1086R1 (Comparison of Patient Safety Incident Reporting Systems in Taiwan, Malaysia, and Indonesia)

The proof of your article in Journal of Patient Safety is ready for review. You will need an Adobe Reader to review it. If you do not have this, you can get one for free at the [Adobe website](http://www.adobe.com/prodindex/acrobat/readstep.html).

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Once your article has published, you will be contacted via email to order reprints.

Please do not hesitate to contact me if you have any queries.

Thank you for your help and hard work. I look forward to hearing from you.

Regards,
Carolyn Gadingan
Health Learning, Research & Practice
Wolters Kluwer Health
Email: Carolyn.Gadingan@spi-global.com

In compliance with data protection regulations, you may request that we remove your personal registration details at any time. ([Remove my information/details](#)). Please contact the publication office if you have any questions.

JPS Decision

From: JPS (em@editorialmanager.com)

To: inge_dhamanti@yahoo.com

Date: Saturday, March 9, 2019 at 02:03 AM GMT+7

Mar 08, 2019

RE: JPS-15-1086, entitled "Comparison of Patient Safety Incident Reporting Systems in Taiwan, Malaysia, and Indonesia"

Dear Mrs Dhamanti,

I am pleased to inform you that your paper has been found acceptable for publication pending appropriate revision. Please find the comments of the reviewers listed below.

If you are willing to revise the manuscript taking into consideration the suggestions of the reviewers, I will send the revised paper to the original reviewers for appraisal. Please include with your revised submission an itemized, point-by-point response to the comments of the reviewers. The revisions should be completed by Apr 19, 2019. If you have not already done so, please upload all signed copyright forms when completing your revision or it will be returned.

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If you would like your submission, if accepted, to be open access, please complete the following steps. An information sheet is available at <http://links.lww.com/LWW-ES/A48>.

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To submit a revision, go to <https://www.editorialmanager.com/jps/> and log in as an Author. You will see a menu item called "Submission Needing Revision." Please click on this item to obtain your submission record and begin the revision process.

Your username is: Inge Dhamanti
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With Kind Regards,

Dr. David Westfall Bates
Editor
Journal of Patient Safety

Reviewer Comments:

Reviewer #1: The objective of the paper is to compare the Patient Safety Reporting System in three Asian countries (Malaysia, Indonesia and Taiwan).

The major issue with the paper is the methodology. Effort need to be taken to improve the methodology writing.

Comments:

Methodology is weak and can be further improved.

#1 Reason for selecting the three countries is weak.

e.g. How would climate of the countries influence patient safety reporting as mentioned in introduction?

#2 How was the official website obtained? Explanation of search method can be further elaborated.

#3 How did researchers obtain the guidelines, regulatory documents and ect ... from the countries reviewed. Can further explain regarding this matter in the paper.

Also no details on how permission were obtained to review and report these documents mentioned in the

methodology.

#3 The component 'evaluation' added need to be described in detail. Extraction of components from the WHO for successful patient safety reporting system can be described in methodology. A table to represent these component with definition would be useful for readers.

#4. Data collection method is unclear. How were data extracted from these documents?

Results

#5. Sub titles should be consistent so as not to confuse readers. Suggestions of sub titles

- i. Reporting System
- ii. Reporting Process
- iii. Classification of incident reported
- iv. Analysis of reports
- v. Learning component of reporting system
- vi. Evaluation (?)

#6. The learning component ... (line 136 to 139) need reference.

#7. What channels were the alerts and learning cases distributed in Taiwan?

#8. Result section can be further improved

Example

Sub title / Components: Reporting system can be categorised such as (non-punitive vs punitive, mandatory vs voluntary) and can be summarised in a table for easy reference.

Similar categorisation can be done for each component compared.

#9. Reports from each country are for different fiscal years.

Reports for same fiscal year is a better comparison.

Can also include the number of reports with appropriate denominators.

Reviewer #2:

Relevance and novelty of the study

The exercise is somehow informative, however it doesn't add to the global conversation from an academic point of view.

Methodology

The method section is too short, no formal review procedure was used. It feels like a narrative comparison without methodological or theoretical backbone.

Results

The text is narrative, difficult to compare the systems side by side
Some form of visual overview or table could be useful to compare the systems under study

Discussion

Weak, local impact as described, the added value from a global perspective is missing.

Reviewer #3: This article compared different incident reporting systems in Taiwan, Malaysia, and Indonesia. The topic is interesting and important. There are several comments and suggestions:

- (1) It is confusing that authors compared only national incident reporting systems, or both national and local systems. As there are different levels of incident reporting systems, e.g., national level system and hospital-specific systems, it is necessary to clarify that hospital level in the paper is hospital's own system or how hospitals use the national system. From citations, it seems that hospital level here sometimes refers to hospital's own system. However, different hospitals have different systems, different analysis methods, different learning methods, it is not appropriate to have the same statements to all the hospital-specific systems in one country.
- (2) As objectives of the paper is to learn from other countries, at first, there should be a definition of what is a good practice. For instance, more incident reports stand for better practice? Is it enough?
- (3) Although this is a comparison study, descriptions of three countries' reporting systems are totally separately in

Results section. It is difficult for readers to get the similarities and differences. Authors may make several categories for "types of systems", "process", "classifications",..."evaluation", respectively. Then compare the systems using the same categories, e.g., whether the category is included and how.

(4) Authors need to clarify that the contents included in the paper are guidelines, practice (conducting), or researchers' proposals, etc. For instance, contents of reference 13 (for Taiwan) is about proposals, it may be not hospital level for all the hospitals in Taiwan. Thus, when make comparisons, sometimes it is unfair.

(5) About discussion, most of the descriptions are comparison results, these are not discussions of results. Authors can discuss the results from the viewpoints of such as culture, establish time as mentioned in the reasons why Malaysia and Taiwan were chosen. And discussions can also be about, e.g., considering culture and some other reasons, something can be learned and some are not appropriate.

Complete Revision Instructions:

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Your PDF Comparison of Patient Safety Incident Reporting Systems in Taiwan, Malaysia, and Indonesia has been built and requires approval

From: JPS (em@editorialmanager.com)

To: inge_dhamanti@yahoo.com

Date: Monday, October 8, 2018 at 11:29 AM GMT+7

Oct 08, 2018

Dear Mrs Dhamanti,

The PDF for your submission, "Comparison of Patient Safety Incident Reporting Systems in Taiwan, Malaysia, and Indonesia" is ready for viewing.

Please go to <https://jps.editorialmanager.com/> to approve your submission.

Your username is: Inge Dhamanti

<https://jps.editorialmanager.com/l.asp?i=81737&l=7ZM4P3SZ>

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Thank you for your time and patience.

Journal of Patient Safety

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