

**THE SIMILARITIES AND DIFFERENCES OF POLITENESS
STRATEGIES USED BY MALE AND THOSE USED BY
FEMALE STUDENTS OF TOURISM DEPARTMENT
AIRLANGGA UNIVERSITY IN MAKING REQUESTS**

A THESIS

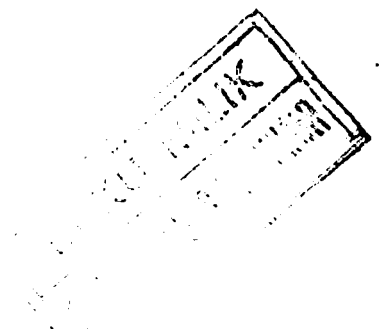


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**ENGLISH DEPARTMENT
FACULTY OF LETTERS
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2004**



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STRATEGIES USED BY MALE AND THOSE USED BY
FEMALE STUDENTS OF TOURISM DEPARTMENT
AIRLANGGA UNIVERSITY IN MAKING REQUESTS**

THESIS

**Submitted as partial fulfillment of the requirements for the Sarjana degree of
English Department Faculty of Letters Airlangga University**

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*I dedicate this to my beloved Mom & Dad
And to my beloved brother and sister*

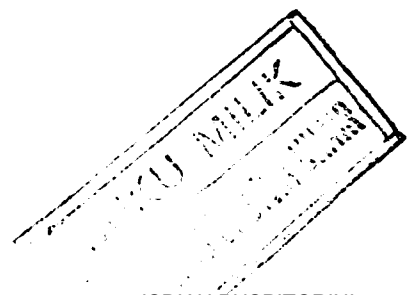
Anything that you can do or you think you can do... do it. In
courage there will be power, and miracle (*Goethe*)

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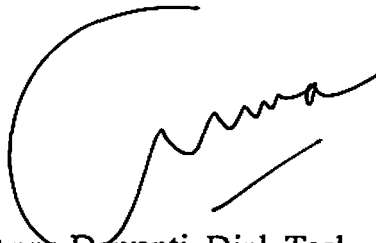
I would like to give my gratitude to Mrs. Anna Dewanti, my thesis advisor. Thank you for being my advisor and supporting me everyday to finish this thesis. Thank you for all English Department's lecturers. You all taught me many things that I had not got before; thank you for your effort to make me more knowledgeable.

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Approved to be examined
Surabaya, 7 April 2004

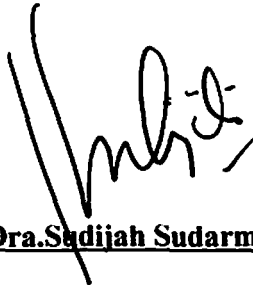
Thesis advisor:

A handwritten signature in black ink, consisting of a large, sweeping initial 'A' followed by several smaller, connected letters, ending with a horizontal stroke.

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**This Thesis has been Approved and Accepted by the Board of Examiners of
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April 2004. The Board of Examiners are:**



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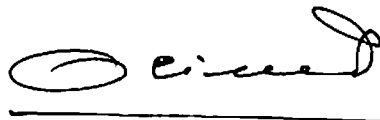
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