

TABLE OF CONTENTS

Inner cover page	i
Inner title page	ii
Dedication page	iii
Acknowledgement page	iv
Advisor approval page	v
Table of contents	vi
List of tables	viii
Abstract	ix

CHAPTER I INTRODUCTION

1.1. Background of the study	1
1.2. Statement of the problems	4
1.3. Objectives of the study	4
1.4. Significance of the study	4
1.5. Scope and limitation	5
1.6. Theoretical framework	5
1.7. Method of the study	6
1.7.1. Definition of key terms	7
1.7.2. Location, population and instrument	8
1.7.2.1. Location	8
1.7.2.2. Population and sampling	8
1.7.2.3. Instrument	9
1.7.3. Technique of data collection	9
1.7.4. Technique of data analysis	10
1.8. Organization of the thesis	11

CHAPTER II LITERATURE REVIEW

2.1. Related theory	12
2.1.1. Politeness strategy	12
2.1.1.1. Negative Politeness	13
2.1.1.2. Positive Politeness	18
2.1.1.3. Bald On Record	23
2.1.1.4. Off-Record	25
2.1.2. Request	28
2.1.3. Gender and politeness	29
2.2. Related studies	31
2.2.1. A study by Masrah (1997)	31
2.2.2. A study by Saeko Fukushima (2000).....	32

CHAPTER III DATA PRESENTATION AND ANALYSIS

3.1. Data presentation	33
3.2. Analysis	41
3.2.1. Negative Politeness	41
3.2.2. Positive Politeness	52
3.2.3. Bald On Record	61
3.2.4. Off-Record	64

CHAPTER IV CONCLUSION 74**BIBLIOGRAPHY** 76**APPENDIX** x

LIST OF TABLES

Table 3.1: The Classification of the Choice of Strategies in Multiple Choice Part.....	34
Table 3.2: The Male Students' Answer in Multiple Choice Part	35
Table 3.3: The male Students' Answer in Essay Part	36
Table 3.4: The Use of Politeness Strategies by Male Students	36
Table 3.5: The Female Students' Answer in Multiple Choice Part	38
Table 3.6: The Female Students' Answer in Essay Part	39
Table 3.7: The Use of Politeness Strategies by Female Students	39
Table 3.8: The Total Use of Politeness Strategies by Male and Female Students	40