

**THE USE OF POLITENESS STRATEGIES BY TWO CRIMINAL
INVESTIGATION POLICE OFFICERS OF POLDA EAST JAVA
TO THE CLAIMANT IN THE INTERROGATION PROCESS**

A THESIS



by:

**Rastra Tri Murdihartanti
St. N: 121012135**

**ENGLISH DEPARTMENT
FACULTY OF HUMANITIES
UNIVERSITAS AIRLANGGA
SURABAYA
2014**

**THE USE OF POLITENESS STRATEGIES BY TWO CRIMINAL
INVESTIGATION POLICE OFFICERS OF POLDA EAST JAVA
TO THE CLAIMANT IN THE INTERROGATION PROCESS**

A THESIS

**Submitted as partial fulfillment of the requirements for the Sarjana degree of
English Department Faculty of Humanities Universitas Airlangga Surabaya**

by:

Rastra Tri Murdihartanti

St. N: 121012135

**ENGLISH DEPARTMENT
FACULTY OF HUMANITIES
UNIVERSITAS AIRLANGGA
SURABAYA**

2014

DECLARATION

This thesis contains no material which has been accepted for the award of many other degree or diploma in any university and to the best of this candidate's knowledge and belief it contains no material previously published except where due reference is made in the text of this thesis.

Surabaya, 26th of June 2014

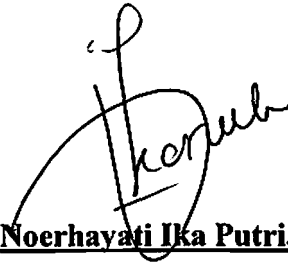
Rastra Tri M.

*This little thing is dedicated to
my beloved parents, brothers
and
friends.*

Approved to be examined

Surabaya, June 26th 2014

Thesis Advisor



Noerhayati Ika Putri, M. A.

NIP. 197807162005012002

Head of English Department



Dra. Lilla Musyahda, M.Pd.

NIP. 196612102007012001

**ENGLISH DEPARTMENT
FACULTY OF HUMANITIES
UNIVERSITAS AIRLANGGA
SURABAYA**


2014

This thesis has been approved and accepted by the Board of Examiners,

English Department, Faculty of Humanities, Universitas Airlangga

On 8th of August 2014

The Examiners are:

1. 

Dra. Lilla Musyahda. M.Pd.

NIP. 196612102007012001

2. 

Noerhayati Ika Putri, M. A.

NIP. 197807162005012002

3. 

Masitha A. S., M. Hum.

NIP. 197012222005012001

**ENGLISH DEPARTMENT
FACULTY OF HUMANITIES
UNIVERSITAS AIRLANGGA
SURABAYA**

2014

ACKNOWLEDGEMENT

Alhamdulillah wa Syukurillah. Foremost, I would like to express my gratitude to Allah SWT for His never ending affection in guiding me to the right path, giving me health and strength, so I can finish my thesis right in time.

I would like to thank my thesis advisor, Noerhayati Ika Putri, M. A. for her patience and enthusiasm in guiding me in doing my thesis, and also her worth advices when I did my thesis proposal.

I also want to thank to *Badan Reserse Kriminal Polda Jatim* for allowing me to do the research there. Thank you for the kindness and cooperation that really help the run of this thesis.

My sincere thanks also goes to all of my family, Bapak, Mas Dimas, Mas Ade, Mbak Sherly for their never ending support, little Azka who always boosts my mood in everytime I look at his pictures, and also to my dearest Ibu, the strongest woman on earth, for her spirit that inspiring me to be a tough woman. Hopefully you can feel this blissfulness from the peaceful place which people call it as Jannah. Your daughter never runs out of words in sending prayers for your rest there. This thesis I made special for you, hopefully it would be worth it.

A special thanks to my Best-Begundals, Gita, Sintya, Shinta, Nian, Laely, Vika, and Dea for the unconditional support, for the shoulder I lied on when I was weary. I can't express how grateful and lucky I am to have you in my life. Let me thank to Allah for the time He allowed me to spend with you. We are the greatest companion, I bet! To Terry Norris, I would like to thank for many useful references he gave to support my research. I also thank to Abdi and his hilarious gank who always cheer up my day during the rest of the semester.

Last but not least, to those who indirectly contributed in my research, your kindness means a lot to me. Thank you very much. I would never have been able to finish my thesis without the guidance of Allah, help and support from friends and family.

Rastra Tri M.

*“It is not in the stars to
hold our destiny but in
ourselves.”*

William Shakespeare