

ABSTRACT

Police office and its entire bureaucracy become unfriendly for some people. Most of them think that police is identic with something horrific or other bad stigms that have attached to them. This study is conducted in order to find out the most frequently Politeness Strategies used by two Criminal Investigation police officers to the claimant in interrogation process. In obtaining the data, the writer used descriptive qualitative approach. The data obtained from the dialogue between the police officers and the claimant during the interrogation process at Criminal Investigation (*Badan Reserse Kriminal*) Polda East Java. The data transcribed using orthographic transcription. Subsequently, the writer grouped the data into four types of Politeness Stratgies proposed by Brown and Levinson (1987). The result of the study shows there are total 49 utterances that contain politeness strategies. 21 utterances used Bald-on record strategy, 19 utterances used positive politeness, 5 utterances used negative politeness, and 4 utterances used Off-record strategy. It is found that Bald-on record strategy applies without minimizing the face threatening act (FTA), positive politeness expresses friendliness relationship with the claimant, negative applies to minimize the imposition to the claimant, and off-record strategy tends to avoid the direct FTA.

Keywords: claimant, face threatening act, interrogation, politeness strategies

CHAPTER I

INTRODUCTION