

TABLE OF CONTENTS

Inside Cover Page i

Inside Title Page ii

Declaration Page iii

Dedication Page iv

Advisor’s Approval Page v

Board of examiners’ Approval vi

Acknowledgements vii

Epigraph..... viii

Table of Contents..... ix

Abstract xii

CHAPTER I: INTRODUCTION 1

1. 1. Background of the Study 1

1. 2. Statement of the Problems 5

1. 3. The Objectives of the Study 5

1. 4. The Significances of the Study 5

1. 5. Definition of Key Terms 6

CHAPTER II: LITERATURE REVIEW 7

2. 1 Review of related theories 7

 2.1.1. Conversational Analysis 7

 2.1.3. Mobile Phone Characteristics..... 7

 2.1.4. Opening Sequences in Telephone Conversation..... 9

 2.1.4.1. Summons/Answer Sequence 10

2.1.4.2. Identification and Greeting Sequence	13
2.1.4.3. 'howareyou' Sequence.....	14
2.1.4.4. Sequential Relationship of the Sequences	15
2. 2. Review of Related Studies	17
CHAPTER III: METHOD OF THE STUDY	20
3.1. Research Approach	20
3.2. Corpus	21
3.4. Data Transcription	22
3.5. Techniques of the Data Collection	23
3.5. Techniques of the Data Analysis	24
CHAPTER IV: FINDING AND DISCUSSION	26
4. 1. Different pattern in Opening Conversation of Indonesian mobile phone and American telephone conversations.....	27
4. 1. 1. Summons/Answer Sequences.....	30
4. 1. 1. 1. Recipient answered to summons.....	31
4. 1. 1. 2. Caller block the recipient answer.....	34
4. 1. 1. 3. Callers repeat the summons.....	35
4. 1. 1. 3. 1. 'Halo' from the caller as the summons repetition.....	36
4. 1. 1. 3. 2. 'Assalamualaikum' as New Variety of Summons Term.....	37
4. 1. 1. 3. 3. Mechanical Summons/answer.....	38
4. 1. 2. Summons/answer - Identification Sequence.....	41
4. 1. 2. 1. The caller tried to recognize the recipient in interrogative contour.....	42

4. 1. 2. 2. The caller tried to recognize the recipient in downward contour.....	43
4. 1. 3. Summons/answer - Greeting sequence.....	45
4. 1. 3. 1. Recipient answer the phone with greeting.....	45
4. 1. 3. 2. New variation in greeting sequence.....	46
4. 1. 4. 'How are you' sequence.....	47
4.2. Discussion.....	48
CHAPTER V: CONCLUSION.....	53
REFERENCES	55
APPENDIX A	57
APPENDIX B.....	63