ABSTRACT

Efforts To Improve Doctor's Performance Based On Risk Awareness Analysis In Completing The Inpatient Medical Record At Anwar Medika Sidoarjo Hospital

During 2012-2014 only 88, 43% on average of total medical records in Anwar Medika Hospital were filled completely by doctors. Doctors complete medical records since they did not aware about its potential risk and impact. This research aimed to provide improving doctor performance based on risk awareness analysis in completing medical record at Anwar Medika Hospital. This was analytic research with cross sectional design. They were 35 doctors as sample calculated through total sampling. Data were analyzed by crosstabulation with contingency coefficient. The study showed that there is the biggest value of contingency coefficient between the doctor's responses about their job demand with their risk awareness. The doctor's risk awareness also has the biggest value of contingency coeeficient with doctor performance in completing medical records. The study recommends Anwar Medika Hospital to perform peer group regularly by giving more information about potential risk and its impact when medical records are not completed. General practitioner may help specialists doctor to complete medical records. Anwar Medika Hospital also should arrange reward and punishment that will be given to doctor based on their medical record completion performance. The utilization of Medical Recorded Electronic (RME) may consider besides simplifying evaluation on its medical records design.

Keyword: risk awareness, doctor's performance, inpatient medical records