ABSTRAK

RELATIONSHIP BETWEEN NURSES CARING BEHAVIOR WITH ISOLATION PATIENT SATISFACTION AT G4 WARD OF PROF. DR. H. ALOEI SABOE HOSPITAL IN GORONTALO CITY

DESCRIPTIVE CORRELATIF

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Caring of patients in isolation wards require different treatments with the other wards. Satisfaction related to nurses caring behavior towards patients. This research aimed to prove relationship between the nurse caring behaviors with isolation patient's satisfaction at G4 ward of Prof. Dr. H. Aloei Saboe Hospital in Gorontalo City.

This research used descriptive correlative design with cross sectional approach. Technique sampling used non-probability sampling: consecutive sampling. The population in this research were all isolation patient in isolation wards. Total sample was 29 respondents. The independent variable was the nurse caring behaviors. The dependent variable was the isolation patient. Data were collected by parasuraman instruments and caring behaviour inventory (CBI). Data were analyzed by spearman rho test with a significance level of $\alpha < 0.05$.

The results showed that the nurse caring behaviors has relation with isolation patient satisfaction (p=0,000) and (r=0,364). Level of the relationship is low in interpretation.

Improving isolation patient's satisfaction can be done by improving and maintaining nurse caring behaviors such as maintaining human values and altruistic, trusting relationships, problem solving in decision making, always provide supportive, corrective and protective, and help meet basic human needs. Further studies should consider the characteristics used by patients in assessing the quality of hospital care.

Keywords: Behavior caring, patient satisfaction, patient isolation