

DAFTAR ISI

HALAMAN JUDUL	
LEMBAR PERSETUJUAN	
KATA PENGANTAR	i
DAFTAR ISI.....	iii
DAFTAR TABEL.....	iv
DAFTAR GAMBAR	v
DAFTAR LAMPIRAN.....	vi
BAB I PENDAHULUAN	
A. Latar Belakang.....	1
B. Tujuan PKL.....	3
C. Manfaat PKL.....	3
D. Rencana Kegiatan PKL.....	4
BAB II HASIL PELAKSANAAN PRAKTEK KERJA LAPANGAN	
2.1 Deskripsi hasil Praktik Kerja Lapangan	
2.1.1 Gambaran umum Hotel Garden Palace Surabaya.....	8
2.1.2 Sejarah Singkat Hotel Garden Palace.....	9
2.1.3 Lokasi Hotel Garden Palace.....	10
2.1.4 Fasilitas Hotel Garden Palace Surabaya.....	16
2.1.5 Fasilitas Pendukung	26
2.2 Pembahasan Food and Beverage Service	
2.2.1 Definisi.....	28
2.2.2 Food and Beverage Service.....	29
BAB III KESIMPULAN DAN SARAN	
3.1 Kesimpulan.....	35
3.2 Saran.....	35
DAFTAR PUSTAKA	
LAMPIRAN	

DAFTAR TABEL

Tabel 1.1 Rencana Kegiatan Praktik Kerja Lapangan	5
Tabel 2.1 <i>Ballroom</i> Garden Palace Hotel Surabaya.....	26



DAFTAR GAMBAR

Gambar 2.1	Hotel Garden Palace Surabaya	9
Gambar 2.2	Lokasi Hotel Garden Palace.....	10
Gambar 2.3	Struktur Organisasi Hotel Garden Palace Surabaya.....	11
Gambar 2.4	Standart Room.....	17
Gambar 2.5	Superior Room.....	17
Gambar 2.6	Nusantara Theme Room	18
Gambar 2.7	Japanese Theme Room	18
Gambar 2.8	Roman Theme Room	19
Gambar 2.9	Club Excellence Room	19
Gambar 2.10	Suites Room	20
Gambar 2.11	<i>Green House</i> Kitchen Bistro	21
Gambar 2.12	<i>Ming court Restouran</i>	22
Gambar 2.13	Nishiki Restaurant	22
Gambar 2.14	Curabaya Lounge	23
Gambar 2.15	Caesar Palace Ballroom	24
Gambar 2.16	Crystal Palace & Plaza	24
Gambar 2.17	Regency Mainhall & Plaza	25
Gambar 2.18	Borobudur Meeting Room	25
Gambar 2.19	Struktur Food and Beverage.....	34