

ABSTRAK

Tourism is an activity of people who travel to other places. It can be out of town or even out of country where they will stay for couple of days, weeks, month or even a year for business, leisure, or other purposes. Surabaya is a one of place for Tourism activity, the second biggest city in this country makes Surabaya become destination for traveling. Surabaya is known as Hero City because Surabaya has been the place where the hero struggled to gain the Independence. In Surabaya there are a lot of interesting places for tourism such as heritage building, museums, monument, shopping place, pilgrimage place, and also beautiful parks around the city. Surabaya Tourism Information Center is a place for people to get information about Surabaya Tourism. This place is completed with much information that visitors need, such as Surabaya map, tourism brochure, Tourism books, travel agencies information, and Surabaya event information. STIC built by Government aims to bring a lot of information about tourism objects to other people who travel in Surabaya.

The writer did internship at STIC because it is recommended place to do Internship and also the writer wants to use her knowledge as informer. Besides, the writer can learn how to speak informatively and how to face people directly and also use her English knowledge that each guide needs to understand. The writer was also trained by expert informer to learn about Surabaya history and culture especially Surabaya Tourism well. Finally, STIC is a good place for vocational Education Students, because they can learn how to face people, talk and speak with other people directly.

Surabaya Tourism Information Center is a recommended place to do Internship, because this place has so many reasons that we used our skill directly. This place also teach us how to face people, talk and speak with other people directly, and also do Internship in STIC make your knowledge about Surabaya tourism better.