Tugu Pahlawan is one of the tourist objects in Surabaya. It is a monument to remind what many heroes had done to protect the city of Surabaya. Nowadays, Tugu Pahlawan is known as one of the most popular places to be visited in Surabaya. The position of Tugu Pahlawan that located in the center of Surabaya, made Tugu Pahlawan visited by many tourists in Surabaya. Then, to retell the battle story at November 10th on Surabaya, *Museum 10 November* was built.

The writer did the internship at Tugu Pahlawan Surabaya for four weeks started from 16th February and ended on 16th March 2015. During the internship the writer was positioned at the office or at the museum 10 November. From the internship program, the writer got many new experiences like spoke to foreign tourists, did correspondence job, made or answered a call. During the internship, the writer also learnt how to control his emotion when guided the group of elementary school.

Not only he got many valuable experiences, but the writer also got new experiences in guiding or doing job in reality. Besides he could apply some subjects that he has learned by the writer in English Diploma of Universitas Airlangga, the writer also met some new people that gave him many valuable experiences based on

their period working at Tugu Pahlawan Surabaya. In addition, the writer also got the opportunity to work with a team and also learn how to behave and work with his coworkers. At the end, the writer believes that Tugu Pahlawan Surabaya is a suitable place for English Diploma students who want to do the internship in the future. Tugu Pahlawan Surabaya not only allows the students to apply the subjects that had learned from English Diploma but also gave many experiences that might be useful in the future. The writer also believes that the internship program not only gives benefits for English Diploma students but also for Tugu Pahlawan Surabaya. Overall, the writer recommends Tugu Pahlawan Surabaya as one of suitable places that can be chosen for the internship program.