FINAL REPORT

A Report of Job Training as a Staff of Collection and Education at UPTD Tugu

Pahlawan Surabaya

From 12th January 2015 to 12th February 2015

By:

Bhagaskoro Ardhianto Kurniawan

Student Number: 121210113060



A final report submitted as a partial fulfillment of the requirements

or the degree of

AHLI MADYA (A.Md)

Major: Business Communications

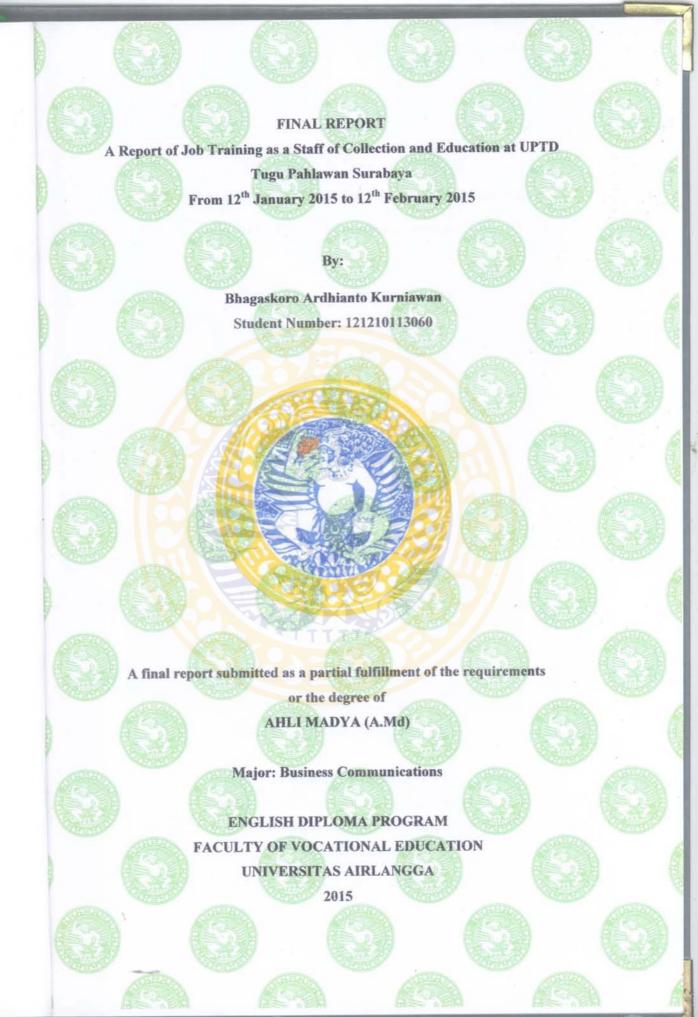
ENGLISH DIPLOMA PROGRAM

FACULTY OF VOCATIONAL EDUCATION

UNIVERSITAS AIRLANGGA

2015

i



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Approved to be examined Surabaya, 04 June 2015

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101

Noerhayati Ika Putri, M. A. NIP. 197807162005012002

ENGLISH DIPLOMA PROGRAM FACULTY OF VOCATIONAL EDUCATION UNIVERSITAS AIRLANGGA SURABAYA 2015 This is to certify that the Final Report of

Bhagaskoro Ardhianto Kurniawan

Has met the Final Report requirements of Faculty of Vocational Education,

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Surabaya, 17 june 2015

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iii

This final report is dedicated to my parents,

my friends and someone who always give

me support and spirit. I really thank you



iv