

**Final Report**

**A Job Training Report as a Collection and Education Staff**

**At Tugu Pahlawan Surabaya**

**From 12<sup>th</sup> January -12<sup>th</sup> February 2015**

**By**

**Muhammad Rizky Wardhana**

**Student Number: 121210113056**



**A final report submitted as a partial fulfillment of the requirements**

**For the degree of AHLI MADYA (A.Md)**

**Major: Business Communications**

**ENGLISH DIPLOMA PROGRAM**

**FACULTY OF VOCATIONAL EDUCATION**

**UNIVERSITAS AIRLANGGA**

**2015**

**B**

**Final Report**

**A Job Training Report as a Collection and Education Staff**

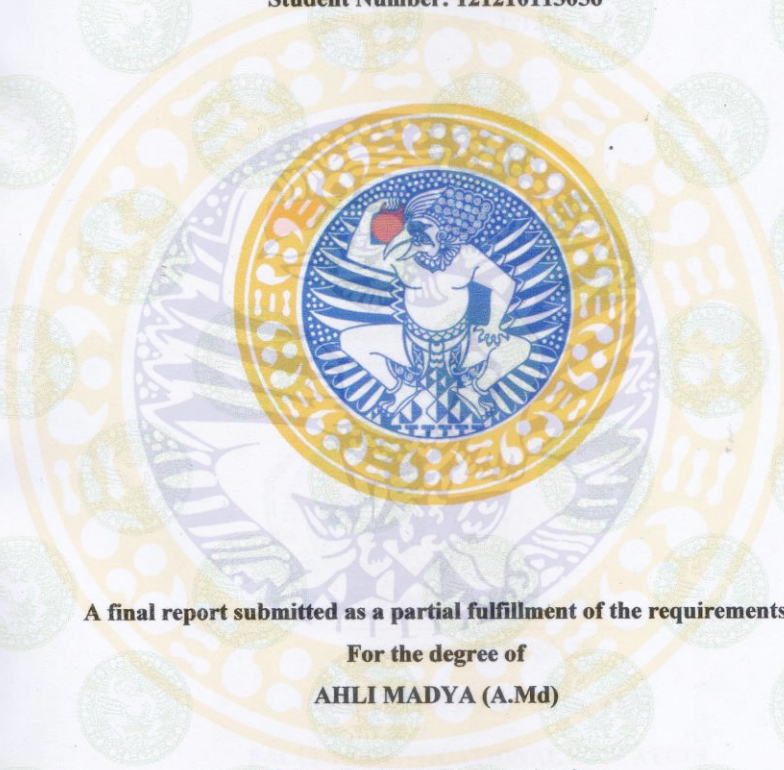
**At Tugu Pahlawan Surabaya**

**From 12<sup>th</sup> January -12<sup>th</sup> February 2015**

**By**

**Muhammad Rizky Wardhana**

**Student Number: 121210113056**



**A final report submitted as a partial fulfillment of the requirements**

**For the degree of**

**AHLI MADYA (A.Md)**

**Major: Business Communications**

**ENGLISH DIPLOMA PROGRAM**

**FACULTY OF VOCATIONAL EDUCATION**

**UNIVERSITAS AIRLANGGA**

**2015**

**A Job Training Report as a Collection and Education Staff**

**At Tugu Pahlawan Surabaya**

**By: Muhammad Rizky Wardhana**

**Student Number: 121210113056**


**Approved to be examined**

**Final Report Advisor**

  
**Noerhayati Ika Putri, M.A.**

**NIP.1978071620050120**

**Head of English Diploma**

  
**Noerhayati Ika Putri, M.A.**

**NIP.1978071620050120**

**ENGLISH DIPLOMA PROGRAM**


**FACULTY OF VOCATIONAL EDUCATION**

**UNIVERSITAS AIRLANGGA**

**2015**

**This is to certify that the Final Report of  
Muhammad Rizky Wardhana  
has met the Final Report requirements of Faculty of Vocational Education  
Universitas Airlangga**

**Board of Examiners**



**Salimah, M. Ed.**

**NIP.197910062008122001**

**Board of Examiners**



**Noerhayati Ika Putri, M.A.**

**NIP.1978071620050120**

**ENGLISH DIPLOMA PROGRAM  
FACULTY OF VOCATIONAL EDUCATION  
UNIVERSITAS AIRLANGGA**

**2015**

iii

**A Job Training Report as a Collection and Education Staff**

**At Tugu Pahlawan Surabaya**

**By: Muhammad Rizky Wardhana**

**Student Number: 121210113056**

**Approved to be examined**

**Final Report Advisor**

**Noerhayati Ika Putri, M.A.**

---

**NIP.1978071620050120**

**Head of English Diploma**

**Noerhayati Ika Putri, M.A.**

---

**NIP.1978071620050120**

**ENGLISH DIPLOMA PROGRAM**

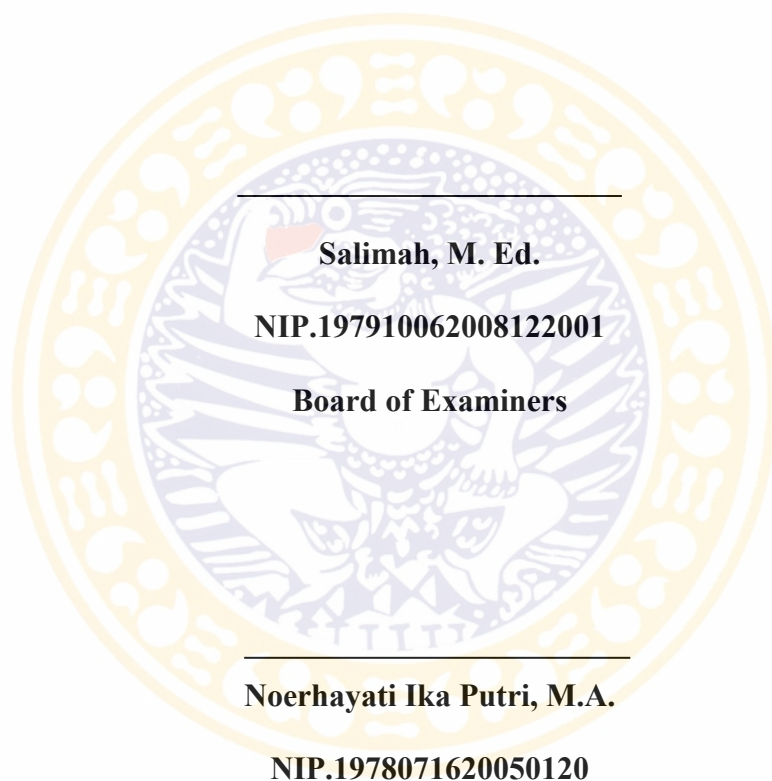
**FACULTY OF VOCATIONAL EDUCATION**

**UNIVERSITAS AIRLANGGA**

**2015**

**This is to certify that the Final Report of**  
**Muhammad Rizky Wardhana**  
**has met the Final Report requirements of Faculty of Vocational Education**  
**Universitas Airlangga**

**Board of Examiners**



**ENGLISH DIPLOMA PROGRAM**  
**FACULTY OF VOCATIONAL EDUCATION**  
**UNIVERSITAS AIRLANGGA**

**2015**

*THIS FINAL REPORT IS MAINLY DEDICATED TO  
MY DAD AND MY MOM, MY BROTHER AND  
MORE THAN FOR MY BEST FRIENDS, FRIENDS,  
LECTURERS*



## ACKNOWLEDGEMENT

The writer would like to say much gratefulness to the greatest One, Allah S.W.T for the blessing, mercies and guidance that has been given to the writers so he could handle many obstacles to accomplish this final report. The writer also would like to say his big thanks to:

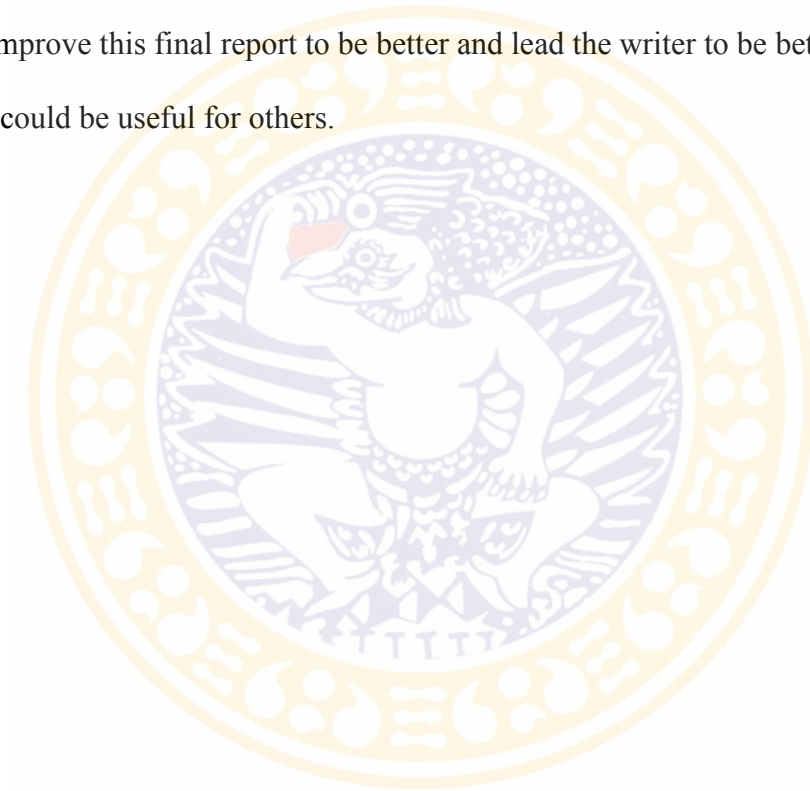
- 1 Mrs. Noerhayati Ika Putri., M.A as the head of Diploma III of the English Department and also as the advisor for the who has guided the writer in doing his final report.
- 2 All lecturers in English Diploma Department who have given the writer much knowledge.
- 3 Mr.Agus as the head of sub-unit collection and education for allowing the writer to do his internship.
- 4 Ms.Anisa as the supervisor for helping the writer to do his internship.
- 5 All the staffs at UPTD Tugu Pahlawan
- 6 All the staff at Dinas Pariwisata dan Kebudayaan kota Surabaya
- 7 The writer's beloved Parents.My father who always gives me a support and belief from there. My mom who always be my hero. My brother who always gives me a support. My lovely girl Syeni who always be my side everytime for a long time.
- 8 The writer's internship team: Bhagaskoro Ardianto, Qomarudin Bernadi, Nicky Christian, Tut Wuri, and RiaNovita,



9 The writer's beloved friends who have given her big support:Udin, Bhagas, Imam, Yoji, Galih, Syekhy, Farid, Dian, Decky, Bintar, Diaz, Ramdhan, Vrian, Icing, Agil, Fauzan, and My lovely hyna.

10 All of English Diploma Student especially 2012 class.

The writer fully realized, since there are limited knowledge and time, this final report is far from perfect. Therefore, the writer expects that the readers could contribute some criticisms and suggestions to improve this final report to be better and lead the writer to be better. Hopefully, this final report could be useful for others.



The writer

