

ABSTRACT

Abstract- This study aims to describe the model of development employee of population administration information system's commitment in providing the services Family Card in Sidoarjo, where the remainder of this study can give an advice for strengthening existing commitments, so in general can improve the quality of administrative population services especially the forming of Family Card. population administration information system (SIAK) is an information system that utilizes information and communication technologies to facilitate the management of the operator level population data and the Implementing Agency as a whole which then enter the data into a data center (data center) in the Directorate General of Public Administration. In this study it was found that the working relationship between employee of population administration information system and population and civil registration offices has a commitment that role as a key in the unstructured work relationship between them. These results indicate that although structurally employee of population administration information system has an obligation to carry out other tasks given by the sub-district as a direct supervisor. So it can be said here that, the task they are given by the Department of Population and Civil Registration is a side job. This study is a qualitative research from the informants who selected based on their understanding and involvement in the service of the Population Administration. There are 9 informants. The result shows that the model of development employee of population administration information system's commitment still low. It is found in all aspects influencing factors of commitment such as identification, job involvement, and loyalty. The third aspects that mentioned are still low and unfortunately weak.

Keywords: Commitment, Employee of Population Administration Information System, Family Card