

SUMMARY

Efforts To Improve Doctor's Performance Based On Risk Awareness Analysis In Completing The Inpatient Medical Record At Anwar Medika Sidoarjo Hospital

Medical record is one main indicator or an important component of hospital performance. Basically most of hospital services refer to data in medical record. Most of hospital services refer to data in medical record. The medical record has legal strong binding law aspects. Medical record is not only a note of patient's status or general documentation, but more a written of medical services rendered to the patients. The medical record value and benefit is famous with an acronym of ALFREDS (Communication, Information, Administration, Legal, Finance, Research, Education, Documentation).

During 2012-2014 only 88, 43% on average of total medical records in Anwar Medika Hospital were filled completely by doctors. Doctors did not complete medical records. The preliminary survey revealed that the incomplete medical records was 62%. The blank items were usually filled-up by doctors. The general performance of medical record at Anwar Medika Hospital during 2012-2014 was poor.

Many factors can lead to high number of inpatient medical records not completed by doctors, such as individual factors, organizational factors, risk awareness and work factors. This study focused on risk awareness. This research aimed to improve doctor performance based on risk awareness analysis in completing inpatient medical record at Anwar Medika Hospital conducted from March 2015. This research is analytic research with cross sectional design and used total sampling method. The sample was 35 doctor. Data were analyzed by crosstabulation and contingency coefficient.

The study showed that there is the biggest value of contingency coefficient between the doctor's responses about their job demand with their risk awareness (0,475). The doctor's risk awareness also has the biggest value of contingency coefficient with doctor performance in completing medical records (0,451). The research conclusions showed there is significantly relationship between the doctor's negative response about their job demand with their risk awareness. Also significantly relationship between the doctor's risk awareness with doctor performance in completing inpatient medical records. Recommendation given to Anwar Medika hospital is to perform peer group regularly giving more information about potential risk and its impact when medical records do not complete. The study recommends Anwar Medika Hospital to perform peer group regularly by giving more information about potential risk and its impact when medical records are not completed. General practitioner may help specialists doctor to complete medical records. Anwar Medika Hospital also should arrange reward and punishment that will be given to doctor based on their medical record

completion performance. general practitioner may help specialists doctor to complete hospitalization medical records, reward and punishment will be given to doctor based on their performance, in future using Medical Recored Electronic (RME) may considered, evaluating inpatient medical records design in order to simply design.

