

## SUMMARY

### **Patient Safety Incident Reporting Analysis Based on Theory Integrity and Commitment Team In Inpatient (Study on General Hospital Sidoarjo)**

Patient Safety is a system that makes patient care in hospitals safer. Patient safety standards currently used referring to the "Hospital Patient Safety Standards" issued by the Joint Commission on Accreditation of Health Organizations, Illinois, USA, in 2002, adapted to the circumstances of hospitalization in Indonesia. Reporting of patient safety incidents are part of a patient safety program.

Problems in the installation of hospital inpatient General Sidoarjo area is the difference between reporting incidents of patient safety in Tim Patient Safety Hospital with existing reporting inpatient, where the team reports Safety Hospital there were 296 cases, whereas the incidence of patient safety in room 930 inpatient cases recorded from 2011 to September 2014 reporting of patient safety incidents in Sidoarjo Hospital amounting 31.83% is still below the standard of patient safety incident reporting by standardizing Medication Error Event Reporting in the US Department of Defense (DOD) amounted to 40.3%. This study aims to provide a recommendation efforts to improve patient safety incident reporting is based on the theory of integrity and commitment to the team in the Inpatient Hospital Sidoarjo.

The method used is quantitative method with observational analytic cross sectional study with survey method and Focus Group Discussion (FGD) with the management of the structural hospital, which will be carried out for 4 months. Total sampling as many as 33 teams, Analysis of data using computer applications with linear regression techniques.

Results from this study is the reporting of patient safety incidents in Space Inpatient Hospital Sidoarjo regency is high at 28 teams (84.8%). This shows that the majority of teams in Sidoarjo district hospitals are already high in the reporting of patient safety incidents. Respondents knowledge in inpatient hospital Sidoarjo district in general is high at a total of 27 teams (81.8%). Integrity Team in inpatient hospital Sidoarjo regency is high at a total of 25 teams (75.8%), the higher level of integrity, who made respondents reporting also higher. Commitment Teams in Sidoarjo Hospital is largely being amounting to a total of 17 teams (51.5%).

In general the investigation results of knowledge, integrity, and commitment to the team is significant to the reporting of patient safety incidents in hospitals Sidoarjo. Quality of service is an indicator of the performance of services related to its ability to provide the fulfillment of customer satisfaction. Quality in hospital services useful to reduce defects or errors. Quality medical services (medical services) is an integral part to patient safety.

Recommendations of this study is to increase the activity of the human resources in hospitals to report incidents of patient safety and increase understanding of the type of incidents of patient safety that need to be reported to

Team Patient Safety Hospital and create a system to facilitate and reduce errors in reporting incidents of patient safety through hospital Management Information System (MIS).