

DAFTAR PUSTAKA

- Abrams, J.R., Kelie, P.S., LeMaster, B., Willis, R., Hoffman, S.M., Bodden, D & Whitney, M., 2011. Proactive Performance: A Context for Intergroup Contact. *Howard Journal of Communications*, 22(4), pp.319-35.
- Allport, G.W., 1954. *The Nature of Prejudice*. Addison-Wesley Pub. Co.
- Armstrong, M. & Baron, A., 1998. *performance management: key Strategies and practical*. United States: Thomson-Shore Inc.
- Azwar, A. & Prihatono, J., 2003. *Metodologi Penelitian Kedokteran dan Kesehatan Masyarakat*. Jakarta: Binarupa Aksara.
- Bartunek, J.M., 2010. *Group.bmj.com*. [Online] Available at <http://qualitysafety.bmjjournals.com/> [Accessed 16 December 2014].
- Basuki, E., 2008. Komunikasi Antar Petugas Kesehatan. *Majalah Kedokteran Indonesia*, 58, pp.340-45.
- Bifulco, R., Buerger, C. & Cobb, C., 2012. Intergroup Relations in Integrated Schools: A Glimpse Inside Interdistrict Magnet Schools. *Education Policy Analysis Archives*, 20(28), pp.1-31.
- Brewer, B.M., 1996. When Contact is not enough social identity and Intergroup cooperation. *International journal Intercultural Rel.*, 20, pp.291-303.
- Brown, R., Vivian, j. & Hewstone, M., 1999. Changing attitudes through intergroup contact: the efects of group membership salience. *European Journal of Social Psychology*, 29, pp.741-64.
- Buchholz, S., 2000. *Creating the High Performance Team*. Canada: John Wiley & Son.
- Cavalier, J.C., Klein, J.D. & Cavalier, F.J., 1995. Effects of cooperative learning on performance, attitude, and group behaviors in a technical team environment. *Educational Technology Reserach and Development*, 43(3), pp.61-72.
- Chen, H.Y., 2011. Structuring Cooperative Learning in Teaching English Pronunciation. *English Language Teaching*, 4, pp.26-32.

- Delarue, A., Hootege, G.V., Procter, S. & Burridge, M., 2008. Teamworking and Organizational Performance: a Review of Survey Based Research. *International Journal of Management Reviews*, 10(2), pp.127-48.
- Depkes, 1997. *Pedoman puskesmas Jilid I*. Departemen Kesehatan Republik Indonesia.
- Dinas Kesehatan Kabupaten Mojokerto., 2013. *Profil Kesehatan Dinas Kesehatan Kabupaten Mojokerto*. Kabupaten Mojokerto: Dinas Kesehatan Kabupaten Mojokerto Dinas Kesehatan Kabupaten Mojokerto.
- Dinas Kesehatan Kota Mojokerto., 2013. *Profil Kesehatan Dinas Kesehatan Kota Mojokerto*. Kota Mojokerto: Dinas Kesehatan Kota Mojokerto Dinas Kesehatan Kota Mojokerto.
- Dinkes Prov Jawa Timur, n.d. *Pelaihan Pengembangan Kapasitas pimpinan Puskesmas, Modul 1: Revitalisasi kebijakan dasar Puskesmas*.
- Donnelly, J.H., Gibson, J.L. & Ivancevich, J., 1996. *Manajemen Edisi Sembilan*. Jakarta: Erlangga.
- Dovidio, J.F., Gaertner, S.L. & Kawakami, K., 2003. Intergroup Contact:The Past, Present, and the Future. *Group Processes and Intergroup Relations*, 6 (1), pp.5-21.
- Dovidio, J.F., Glick, P. & Rudman, L.A., eds., 2008. *On the Nature of Prejudice: Fifty years after Allport*. USA: Blackwell Publishing.
- Dovidio, J.F., Saguy, T. & Shnabel, N., 2009. Cooperation and Conflict within Groups: Bridging Intragroup and Intergroup Processes. *Journal of Social Issues*, 65, pp.429-49.
- Ellemers,N., Doosje,B., & Spears, R., 2004, Sources of respect: the effect of being liked by ingroups ad outgroups. *European journal of social Psycholog*, 32 (2), pp.155-172
- Everett, A.C. & Onu, D., 2013. <http://www.in-mind.org/article/intergroup-contact-theory-past-present-and-future>. [Online] [Accessed 22 June 2015].
- Gibson, J., 1996. *Organisasi, Perilaku, Struktur, Proses, Jilid 2*. Jakarta: Erlangga.

- Gomez, A. & Huici, C., 2008. Vicarious intergroup contact and the role of authorities in prejudice reduction. *The Spanish journal of psychology*, 11, pp.103-14.
- Goyak, A.M., 2009. [Online] Available at https://www.google.co.id/?gws_rd=ssl#q=definition+of+cooperative+learning+Antone+M.+Goyak [Accessed 7 February 2015].
- Handayani, L., Ma'ruf, N.A. & Sopacua, E., 2010. Peran Tenaga Kesehatan Sebagai Pelakasana Pelayanan Kesehatan Puskesmas. *Buletin Penelitian Sistem Kesehatan*, 13, pp.12-20.
- Hermann, K.J., 2013. The impact of cooperative learning on student engagement: Results from an intervention. *Active Learning in Higher Education*, 14, pp.175-87.
- Hinz , V., Schreyögg, j. & Büchner, V.A., 2015. Cooperation for a competitive position: The impact of hospital cooperation behavior on organizational performance. *Health Care Management Review*, 40(3), pp.214-24.
- Ingram, H., 1996. Lingking Teamwork with Performance. *Team Performance management*, 2(4), pp.5-10.
- Intime., 2008. http://www.intime.uni.edu/coop_learning/ch1/definition.htm. [Online] [Accessed 7 February 2015].
- Ivancevich, J.M., Konopaske, R. & Mattenson, M.T., 2006. *Perilaku dan Manajemen Organisasi*. 7th ed. Erlangga.
- Iyer, B.R., 2013. Relation between Coopertaive learning and Student Achievement. *International Journal of Education and Information Studies*, 3, pp.21-25.
- Jebson, S.R., 2012. Impact of Cooperative Learning Approach on Senior Secondary school Students Performance in Mathematics. *fe PsychologIA*, 20, pp.107-12.
- Johnson, D.W. & Johnson, R.T., 1994. <http://www.co-operation.org/pages/overviewpaper>. [Online] [Accessed 22 June 2015].
- Johnson, D.W. & Johnson, R.T., 1999. Making Cooperative Learning Work. *Theory into Practice*, 38, pp.67-73.

- Johnson, D.W. & Johnson, R.T., 2005. New Developments in Social Interdependence Theory. *Genetic, social, and General Psychology Monograph*, 131(4), pp.285-358.
- Johnson, D.W. & Johnson, R.T., 2009. An Educational Psychology Success Story: Social Interdependence Theory and cooperative theory. *Educational Researcher*, 38(5), pp.365–79.
- Johnson, D.W., Johnson, R.T. & Smith, K.A., 1998. Cooperative Learning Returns To College: What Evidence Is There That It Works? *Change*, pp.27-35.
- Jones, K.A. & Jones, J.L., 2008. Making Cooperative Learning Work in the College Classroom: An Application of the 'Five Pillars' of Secondary Instruction. *The Journal of Effective Teaching*, 8, pp.61-76.
- Juan Herrero , J.H., Díaz, F.J.R. & Ochoa, G.M., 2014. Comparing intergroup contact effects on blatant and subtle prejudice in adolescents: A multivariate multilevel model. *Psicothema* , 26(1), pp.33-38.
- Kemenkes RI, 2014. *Peraturan Menteri Kesehatan Republik Indonesia no 75 tahun 2014 tentang Pusat kesehatan masyarakat*. Jakarta: Kemenkes RI Kemenkes RI.
- Kerrin, M. & Oliver, N., 2002. Collective and individual improvement activities: The role of reward. *Personnel Review*, Emerald Group Publishing Limited, 31, pp.320-37.
- Klopper, A.H.J., Meerdink, N., Wilderom, C.P.M. & Harten, V.W.H., 2010. Effective cooperation influencing performance: a study in Dutch hospitals. *International Journal for Quality in Health Care*, 23(1), pp.94-99.
- Kopelman, R.E., 1986. *Managing Productivity in Organization: a Practical People Oriented Perspective*. New York: Mc Graw-Hill.
- Lemeshow, S., 1997. *Besar Sampel dalam penelitian kesehatan*. Yogyakarta: Gadjahmada University Press.
- Macpherson, A., 2007. http://www1.umn.edu/ohr/prod/groups/ohr/@pub/@ohr/documents/asset/ohr_89185.pdf. [Online] [Accessed 23 June 2015].
- Millis, B.J., 2010. http://www2.humboldt.edu/institute/workshop_materials/Millis/IDEA_Paper_47_Deep_Learning.pdf. [Online] [Accessed 22 June 2015].
- Notoatmojo, S., 2010. *Metodologi Penelitian Kesehatan*. Jakarta: Rineka Cipta.

- Pemprov Jatim., 2012. *Pedoman Penilaian Kinerja Puskesmas di Jawa Timur.* Surabaya: Pemprov Jatim.
- Pettigrew, T.F., 1998. Intergroup Contact Theory. *Annual Reviews Psychology*, 49, pp.65-85.
- Prawirosentono, S., 1999. *Manajemen Sumberdaya Manusia Kebijakan kinerja Karyawan: kiat membangun organisasi kompetitif menjelang perdagangan bebas dunia.* 1st ed. Jogjakarta: BPFE.
- Psyclopedia., 2015. <https://www.academia.edu>. [Online] [Accessed 23 June 2015].
- Richeson, J.A. & Shelton, J.N., 2003. When Prejudice Does Not Pay: Effects of Interracial Contact on Executive Function. *American Psychological Society*, 14(3), pp.287-90.
- Rivai, V., Basri, A.F., Sagala., Eva,J., Mjurni, S., Abdullah., B 2011. *Performace Appraisal.* Jakarta: Rajawali Pers PT. Raja Grafindo Persada.
- Riyanto, A., 2009. *Aplikasi Metodologi Penelitian Kesehatan.* Yogyakarta: Nuha Medika.
- Robbin, P. & Judge, T.A., 2009. *Organizational Behavior.* 13th ed. Upper Saddle River, New Jersey.: Pearson Education, Inc.
- Robbins, S.P., 1994. *Teori dan organisasi: Struktur, Desain dan aplikasi.* Jakarta: Arcan.
- Sherif, M., 1958. Superordinate Goals in the Reduction of Intergroup Conflict. *American journal of Sociology*, 63, pp.349-56.
- Siagian, S.P., 1997. *Filsafat Administrasi.* Jakarta: PT. gunung Agung.
- Slavin, R.E., 1999. <http://www.successforall.org/successforall/media/pdfs/improving-intergroup.pdf>. [Online] [Accessed 23 June 2015].
- Sonnetag, S. & Frese, M., 2002. Performance Concepts and Performance Theory. In *Psychological Management of Individual Performance.* John Wiley & Sons, Ltd. pp.3-25.
- Stewart, G.L., Manz, C.C. & Sims, H.P., 1999. *Team Work and Group Dynamics.* New York: John Wiley & Sons Inc.

- Sulistyo, D.H., 2014. [Online] Available at http://hpm.fk.ugm.ac.id/hpmlama/images/Blok_I/sej_10_dhs_blok_i_180213.pdf [Accessed 27 December 2014].
- Supriyadi, D., 2013. Studi tentang kinerja pegawai Puskesmas Kecamatan Sesayap Hilir Kabupaten Tana Tidung. *eJournal Pemerintahan Integratif*, I(3), pp.304-18.
- Susetyo, 2013. <http://repository.unib.ac.id/6125/>. [Online] [Accessed 23 June 2015].
- The American Heritage Dictionary of English Language, 2013. *The American Heritage Dictionary of English Language*. Houghton Mifflin Harcourt Publishing Company.
- The Foundation Coalition, n.d. https://www.uwstout.edu/soe/profdev/resources/upload/acl_piiapi.pdf. [Accessed 7 february 2015].
- Tracy, B., 2006. *Pemimpin Sukses*. 6th ed. Jakarta: Pustaka Delapratasa.
- Tsay, M. & Brady, M., 2010. A case study of cooperative learning and communication pedagogy: Does working in teams make a d. *Journal of the Scholarship of Teaching and Learning*, 10, pp.78-89.
- Walker, I. & Crogan, M., 1998. Academic performance, Prejudice, and the Jigsaw Classroom: New Pieces to the puzzle. *Journal of Community and Applied Social Psychology*, 8, pp.381-93.
- Webster, ed., 2010. *Webster new World College Dictionary*. Cleveland, Ohio: Wiley Publishing Inc.
- Wibowo, 2011. *Manajemen Kinerja*. Jakarta: Rajawali Press.
- Wright, S.C., Aron, A., McLaughlin-Volpe, T. & Ropp, Stacy A, S.A., 1997. The extended contact effect: Knowledge of cross-group friendships and prejudice. *Journal of Personality and Social Psychology*, pp.73-90.
- Wright, S.C. & Bougie, E., 2007. Intergroup Contact and Minority-Language Education Reducing Language-Based Discrimination and Its Negative Impact. *Journal of Language and Social Psychology*, 26(2), pp.157-81.
- Yeager, K. & Nafukho, F.M., 2012. Developing diverse teams to improve performance in the organizational setting. *European Journal of Training and Development*, 36(4), pp.388-408.