

SUMMARY

Analysis The Effect Of Conditions Intergroup Contact To Cooperation And Operation Management Performance Of Public Health Center In Kota And Kabupaten Mojokerto

Public health center plays an important role in improving public health in the working area. Many programs are carried out in public health centers need the human resource to be able to carry out the health center with a good management.

Wates public health center Kota Mojokerto is one outpatient health center in Kota Mojokerto which became the main public health center in 2007. Based on the data, the achievement of performance management programs in Puskesmas Wates Mojokerto in particular the operational management of the 2011 until 2013 still in the moderate category (grades 7,5) of the target good performance (value 8.5).

Prejudice often occurs between programs in Wates public health center so its very vulnerable conflicts between program in public health center. The condition of cooperation supported by good intergroup contact is one of the efforts in implementing public health center management program success.

Intergroup contact is a relationship between two or more groups and members of each group face each other (see), communicate, interact inter-group, which includes the functional relationships between groups, in which there are confounding perceptions, beliefs, preferences, and interdependence among group. According to Klopper, intergroup contact consists of four aspects: respect the medical domain, common goals, no competition, and the support of authorities.

Conditions of cooperation are working together to achieve a common goal. In cooperation situations, individuals seek outcomes that are beneficial to themselves and helpful to all members of the group. Cooperation conditions taken from the essential elements of cooperation. There are five variables (five aspect) which are the essential elements of cooperation, namely: positive interdependence, individual accountability, promotive interaction, the Appropriate use of social skills, and group processing. Public health center is an organization made up of many groups, then with reference to the theory of Intergroup Contact Clopper, inter-group cooperation can improve performance in the public health center.

The purpose of this study is to analyze the effect of intergroup contact conditions between managerial group, health promotion, environmental health, KIA and KB, nutrition services, prevention services and disease control, and dental public health efforts towards cooperation and operational management performance the public health center in Kota and Kabupaten of Mojokerto.

Results from this study is that the condition of intergroup contact in the public health center in Kota and Kabupaten of Mojokerto the most was sufficient. Likewise, the cooperation conditions in most public health centers are also under conditions sufficient. The gains of the operational management performance of the public health center in Kota and Kabupaten Mojokerto Mojokerto which most also in the medium category.

From this study it was found that the condition of intergroup contact between programs in the public health center affect the conditions of cooperation between the programs in the the public health center in Kota and Kabupaten of Mojokerto. Also found there is an effect between cooperation conditions between performance operational management in public health center in Kota and Kabupaten of Mojokerto. However, there is no significant influence of intergroup contact conditions on the performance of the operational management of the health center.

