

DAFTAR PUSTAKA

- Arni, Muhammad. 2009. *Komunikasi Organisasi*. Jakarta: Bumi Aksara
- Barber, B., 1984, *Strong Democracy: Participatory Politics for a New Age*. Berkeley: University of California Press.
- Carol Xiaojuan Ou, Choon Ling Sia, Chun Kit Hui, 2013. "Computer-mediated communication and sosial networking tools at work", *Information Technology & People*, Vol. 26 Iss: 2, pp.172 - 190
- Daft, R.L. & Lengel, R.H., 1984, 'Information Richness: A New Approach to Managerial Behavior and Organization Design', dalam *Research in Organizational Behavior*, Vol. 6, pp. 191-233.
- Devito, Joseph. 2004. *The Interpersonal Communication Book*. Pearson Education.Inc.
- Effendy, Onong Uchjana. 2006, *Teori dan Praktik Ilmu Komunikasi*, Remaja Rosdakarya, Bandung.
- Gibson, et al. 1995, *Organisasi dan Manajemen*, 4th edn, Erlangga, Jakarta.
- Gea, A.A., Wulandari, A.P.Y, dan Babari, Y. 2002. *Relasi dengan Sesama Character Building II* Jakarta: PT. Elex Media Komputindo
- Ha, Louisa , and Lincoln James 1998, "Interactivity Reexamined: A Baseline Analysis of Early Business Web Sites," *Journal of Broadcasting & Electronic Media*, 42 (4), 457-474.
- Kristanto, Hari .2010. *Facebook Sebagai Media Komunikasi (Study Deskriptif kualitatif Motivasi dan Persepsi Penggunaan FaceBook Sebagai Media Komunikasi Jejaring Sosial Dalam Pertemanan Pada Mahasiswa Fisip UNS Non Reguler Angkatan 2007 - 2008)*. Skripsi Fisip UNS Surakarta: tidak diterbitkan.
- Hacker, K.L. 1996, *Missing Links in the Evolution of Electronic Democratization*, *Media, Culture & Society* 18(2): 213–32
- Littlejhon, Stephen W. 2009. *Teori Komunikasi : Theory of Human Communication*, Salemba Humanika, Jakarta.
- Luthans, Fred. 2011, *Organizational Behavior*, Mc Graw-Hill, New York.
- Lister, Martin. Jon Dovey. 2003. *New Media: A Critical Introduction*. New York: Routledge

- McMillan, Sally J. 2006. *Exploring models of interactivity from multiple research traditions: Users, documents and systems*. Dalam L.A Lievrow & Sonia M. Livingstone (Eds), *Handbook of new media* (h. 205-229). London: Sage..
- McQuail, Dennis, 2002. *Teori Komunikasi Massa, Suatu Pengantar*, Jakarta : PT. Erlangga.
- Mervi Vuori, 2012. "Exploring uses of sosial media in a global corporation", *Journal of Systems and Information Technology*, Vol. 14 Iss: 2, pp.155 – 170.
- Monica, Vita. 2013. *Proses Komunikasi Perusahaan Penerbangan Dengan Follower Melalui Twitter*. Tesis Fisip Unair. Surabaya: tidak diterbitkan.
- Monica Whitty & Adam Joinson. 2009. *Truth, Lies and Trust on the Internet*. New York: Routledge.
- Mulyana, Deddy. 2001. *Metode Penelitian Kualitatif: Paradigma Baru Ilmu Komunikasi dan Ilmu Sosial Lainnya*. Bandung: Rosda
- Orlikowski, W.J. *Sociomaterial Practices: Exploring Technology at Work*. *Organization Studies*, 28, 2007: 1435-1448.
- Pace, R. Wayne & Faules, Don, F. 2006, *Komunikasi Organisasi: Strategi Meningkatkan Kinerja Perusahaan*, 4th edn, Remaja Rosdakarya, Bandung.
- Petronio, S. 2002. *Boundaries of privacy: Dialectics of disclosure*. New York: SUNY Press.
- Rafaeli, S. 1988. *Interactivity: From new media to communication*. In R. P. Hawkins, J. M. Wiemann, & S. Pingree (Eds.), *Sage Annual Review of Communication Research: Advancing Communication Science: Merging Mass and Interpersonal Processes*, 16, 110-134. Beverly Hills: Sage.
- Richard West, Lynn H. Turner. 2008. *Pengantar Teori Komunikasi: Analisis dan Aplikasi (Buku 2) (Edisi 3)* Jakarta : Salemba Humanika
- Salvaggio & Bryant-eds, 1989, *Implication of New Interactive Technologies for Conceptualising Communication—Carrie Heeter*, *Media Use in the Information Age: Emerging Patterns of Adoption and Consumer Use*
- Schultz, T. 2000. 'Mass media and the concept of interactivity: An exploratory study of online forums and reader email', *Media, Culture and Society*, 22(2) p. 205–221.

- Soerjono Soekanto. 2002, *Sosiologi Suatu Pengantar*. Jakarta: Raja Grafindo Persada.
- Syasyikirana, Wisyesa .2013. *Strategi Komunikasi Organisasi Antara Atasan Dan Bawahan Pasca Restrukturisasi Manajemen (Studi Kasus Pada Deteksi Jawa Pos)*. Skripsi Fisip Unair. Surabaya: tidak diterbitkan.
- Trevino, L.K., Lengel, R.H., & Daft, R.L., 1987, 'Media Symbolism, Media Richness, and Media Choice in Organizations', dalam *Communication Research*, Vol. 14, pp. 553-574.
- Wadworth, Thomson, Martin Lister, Dovey John, Giddings Seth, Grand Iain & Kelly Kieran, Belmont. 2009. *Theories of human communication* . Ninth Edition. USA: Routledge.
- Warnick, Barbara. 2002. *Critical Literacy in a Digital Era*. London: Lawrence Erlbaum Associates