

ABSTRACT

Occupational Health and Safety (OHS) program is necessary to apply in a company. Unfortunately, so far many companies are reluctant or uninterested in studying and implementing the program. Accordingly, the efforts to make the companies implement or at least interested in the program should be supported.

This descriptive research with cross-sectional approach was aimed at observing the relationship between the implementation of Occupational Health and Safety (OHS) program and the workers' complaints on Work Health at Mie Hun Company, PT. Lingsar Regency in West Lombok. The sample observed involved 82 workers out of 104 workers working in production division. The research variables were the implementation of Occupational Health and Safety (OHS) program, workers' complaints on health service, frequency of accidents in workplace, and seriousness of the accidents. Two kinds of instrument used were : form of Occupational Health and Safety (OHS) Audit to study the implementation of OHS program by the company and questionnaire to study (1) health complaints of the workers, (2) frequency of accidents in workplace, (3) seriousness of the accidents, and (4) implementation of OHS program by the workers.

The results of the research showed that (1) the implementation of Occupational Safety and Health (OHS) program both by the company and the workers was "poor", (2) most of the workers (96.34%) got problem with their health, particularly of smell annoyance ,(3) 63.41% workers got accident as many as 113 times a year, (4) 37.80% workers lost their work days because the accident they got resulted in serious injury.

Based on Chi-Square test, it is concluded that (1) there was no relation between the implementation of Occupational Health and Safety (OHS) program and the workers' complaints, (2) The implementation of Occupational Health and Safety (OHS) program was closely related to the frequency of accidents in workplace, (3) The implementation of Occupational Health and Safety (OHS) program was also related to the seriousness of work accidents. It is suggested that respective departments socialize the Occupational Health and Safety program in workplace, especially to the establishment of Advisory Committee OHS in companies.

Key Word: The Implementation of Occupational Health and Safety, Occupational Health and Safety (OHS) program, Workers' Complaints.