

ABSTRACT

Hospital is the place for the people to get health services. In the situation of economic crisis like now, public hospital needs fund and the amount are a great number of money. It has to find its new way to get fund. Dr. Soedono Madiun Public Hospital has to do it, because of its "swadana" status.

In the early survey it is found that the financial records in the wards are not always the same between financial and medical record department. There are four factors become the objective of this research. They are human resources, facilities, the operation of the financial procedures, and last but not least the control towards financial records in the wards.

The objective of this research is to develop systems and financial procedures according to the factors analysis human resources, evaluation system and the present financial procedures, evaluation financial control systems, and also analysis towards financial facilities to record financial records of the wards in Dr. Soedono Madiun Public Hospital.

This research use descriptive evaluation with 22 respondents, from financial department. Medical Records document selected by simple random sampling on Juni 2001, exception financial document (cross sectional)

According to results of this research, it is known that the staff of financial controller did not understand the financial procedures, although they had many experiences and had high motivation, especially because of the safety feeling, support from their friends, and their careers. Financial facilities are always prepared when they are needed, minimally for two weeks. There is only one financial procedure in the financial department and not well communicated to the staffs. Improving human resources capabilities, control towards financial staffs in the wards are never done by the management. No such financial procedure influences the performances of financial payment, which really has to be done according to the rules.

The research showed the according to the flow of financial payment in the wards, there are many places to pay, especially in the medical supporting departments. When they received the payment they did not directly send the money to the financial department on that day or the next day. It was done between one or seven days interval. The staff could misuse the money, because of this condition.

Nominal Group Technique (NGT) make conclusions that there are five priorities to solve the problems. They are issuing new financial supervision, and also simplifying the financial record form for medical supporting departments, especially for the wards.

By doing the five points of problem solving, Dr. Soedono Madiun Public Hospital will become more well organized. There are three alternatives in payment systems, first only one door payment system, second some door payment system and third by deposit system.

Keywords : Hospital Information System- Hospital Financial Controlle- Medical Record System