

ABSTRACT

Both doctor and nurse are professionals working hand-in-hand in a hospital. A solid teamwork between doctors and nurses will affect the performance of the hospital. They are working partners and their good relationship brings utmost benefit to patients, hospital and the quality of health care. Should there be an annoyance in the partnership would certainly present difficulties to patients descending the entire health care quality of the hospital.

The aim of this study was to analyze the performance of teamwork member (doctor and nurse) of Port Health Center (PHC) in Surabaya. The contents of teamwork effectivity were goals, participation, feedback, decision maker, leadership, conflict and problem solving.

This was an observational research performed by field observation and cross sectional approach. Questionnaires were means to collect data. This study took place at the inpatient rooms of PHC, Surabaya from April 2001 to July 2002. The population was doctors and nurses at the inpatient rooms of PHC. The sample was 6 teams. Each team consisted of one doctor and several nurses. It was a total sampling.

The outcome of the study presented 3 teams (IA, IB and IIIB) with good result meaning they were effective teamworks; and the other 3 teams (IIA, IIB, and IIIA) with adequate result meaning they were less effective teamworks.

The conclusion was: a) team IB and IIIB were the most effective out of three effective teams; and b) the less effective teams (IIA, IIB and IIIA) needed team work improvement.

Keywords : teamwork, effectivity, performance.