

ABSTRACT

EFFECT OF THE EMOTIONAL INTELLIGENCE LEVEL AND ATTITUDE TOWARD CORPORATE CULTURE FOR ORGANIZATIONAL CITIZENSHIP BEHAVIOR

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This research is intended to analyze the Emotional Intelligence Level and Attitude toward Corporate Culture as independent variable for Organizational Citizenship Behavior as dependent variable. Questionnaires applied in this research are prepared by the researcher based on theoretical studies previous intended to test the independent and dependent variables there of.

Validity and reliability of the statements used in questionnaire in this research have already been tested. Population of this research is the employee of PT (PERSERO) PELABUHAN INDONESIA III who are taken as samples about 358 personnels. The method applied is the simple random sampling involving 186 personnel. The questionnaires are distributed to all respondent but only 139 of them are filled-in. The research process needed time about two month.

Output of the research indicates emotional intelligence level and attitude toward corporate culture had significant effect for organizational citizenship behavior, as proven by of F-regression (12.813) on significance value 0,00 and $R = 0,159$. It means that emotional intelligence level and attitude toward corporate culture had influenced about 15.9% for organizational citizenship behavior

Based on the regression analysis that has already been conducted, Emotional Intelligence Level and Attitude toward Corporate Culture for Organizational Citizenship Behavior, can be proven

Key word : *Emotional Intelligence Level and Attitude toward Corporate Culture for Organizational Citizenship Behavior*