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Sumber Primer

Pengambilan angket penelitian di PT HM Sampoerna tanggal 1 sampai dengan 31 Agustus 2014

Wawancara dengan D. Daniel selaku manajer PT HM Sampoerna tanggal 28 Agustus 2014

Wawancara dengan W. Bakin selaku manajer PT HM Sampoerna tanggal 28 Agustus 2014

Wawancara dengan S. Suyono selaku manajer PT HM Sampoerna tanggal 28 Agustus 2014