

DAFTAR PUSTAKA

- Abelson, M.A. 1987. Examination of avoidable and unavoidable turnover. *Journal of Applied Psychology*, 72. Halaman 382-386.
- Allen, N.J & J.P. Meyer. 1990. The measurement and antecedent of affective, continuance and normative to the organization. *Journal of Occupational Psychology*.
- Alwi, Syafaryddin, 2001. *Manajemen Sumber Daya Manusia Strategi Keunggulan Kompetitif*, BPFE, Yogyakarta.
- Armstrong, M. and Murlis, H. (2004) *Reward Management* (5th edition). London: Kogan.
- Aydogdu S and Asikgil B. 2011. An empirical study of the relationship among job satisfaction, organizational commitment and turnover intention. *International Review of Management and Marketing* 1(3): 43-53.
- Baihaqi, M.F. (2010). Pengaruh gaya kepemimpinan terhadap kepuasan kerja dan kinerja dengan komitmen organisasi sebagai variabel intervening. Skripsi. Universitas Diponegoro, Semarang.
- Becker, Thomas. 2007. "Employee Commitment: Implication for Job Performance". *Academy of Management Journal*. Vol. 39, No. 2: 464-482.
- Bernardin H., John and Russel, Joyce C.A. 1993. *Human Resources Management: An Experimental Approach*. Singapura: Mc. Graw Hill Inc.
- Cahyono, 2012. Pengembangan Model rekrutmen dan Pendayagunaan Tenaga Keperawatan di daerah Terpencil. Litbang Depkes.

- Cole MS and Bruch H. 2006. Organizational identity strength, identification, and commitment and their relationships to turnover intention: does organizational hierarchy matter? *Journal of Organizational Behaviour* 27: 585-605.
- Damayanti, (2006). Pengaruh Kompensasi Finansial dan Non Finansial terhadap Komitmen Organisasi pada Karyawan PT INKA. Universita Airlangga Surabaya.
- Darmawan, D. (2011). Teknologi Pembelajaran. Bandung PT Remaja Rosdakarya.
- De Pora, Antonio. (2011). Remunerasi Kompensasi & Benefit. Jakarta: Rana Pustaka.
- Djati, S.P and Adiwijaya, Michael. 2009. The influence of the morale and the commitment of administration staff towards the organizational citizenship behavior and its impact towards service quality performance at private universities in Surabaya-Indonesia, *Journal of Management*, Vol 11 (1) pp. 20-30.
- Dwiarta, M. B. (2010). Analisis karakteristik pekerjaan dan peluang promosi terhadap turnover intention to quit melalui kepuasan kerja dan komitmen karyawan pada hotel bintang tiga dan empat di Surabaya. Universita Airlangga.
- Dysvik A and Kuvaas B. 2010. Exploring the relative and combined influence of mastery-approach goals and work intrinsic motivation on employee turnover intention. *Personal Review* 39(5): 622-638.

- Etnaningtyas, A.P. (2011). Faktor-faktor yang mempengaruhi intensi turnover pada karyawan PT. Alenatex Bandung Universitas Islam Negeri Syarif Hidayatullah Jakarta.
- Gibson, J.L., John M. Ivancevich, and James B. Donelly. 1996. *Organisasi dan Manajemen: Perilaku, Struktur, Proses. Terjemahan*. Edisi Keempat. Jakarta: Erlangga.
- Ghozali, Imam, (2008). Model persamaan structural konsep dan aplikasi dengan program Smart PLS, Badan Penerbit UNDIP, Semarang.
- Gibson, James L., et al. 1984. Organization, Perilaku, Struktur, Proses, Terjemahan. Nunuk Andiarni, Jakarta: Binarupa Aksara.
- Greenberg, Jerald & Robert A. Baron, 1997. *Behaviuor In Organozations*, 4th edition (Allyn and Bacon).
- Handoko, T. Hanni. 1998. *Manajemen Personalia dan Sumber Daya Manusia*. Yogyakarta: BPFE.
- Handoko, T. Hanni. 2001. *Manajemen Personalia dan Sumber Daya Manusia*. Yogyakarta: BPFE.
- Hartati, T. 1992. Hubungan antara persepsi terhadap peluang pengembangan karir dengan intense turnover pada karyawan PT. Rajawali Nusantara Indonesia di Jakarta. Yogyakarta: fakultas Psikologi UGM.
- Hodge, B. J., Anthony W.P., dan Gales L.M., 2003. *Organization Theory, A Strategic Approach*, Prentice Hall International, Inc, New York.

- Hollenbeck, Jr., & Williams, C.R. (1986). Turnover functionally versus turnover frequency: a note on work attitudes and organizational effectiveness. *Journal of Applied Psychology* 71, 601-611.
- Hom, P.W., & Kinichi, A.J. 2001. Toward a greater understanding of how dissatisfaction drives.
- Hom, P.W., & R.W. Griffeth. 1995. Employee turnover. Cincinnati, OH: South-Western College Publishing.
- Huang TC, Lawler J, and Lei CY. 2007. The effects of quality of work life on commitment and turnover intention. *Journal of Social Behaviour and Personality* 35(6): 735-750.
- Istiqomah, Inuk Wahyuni. 2008. "Pengaruh kepuasa kerja, komitmen organisasional dan komitmen professional terhadap keinginan berpindah auditor pada kantor akuntan public di Jawa timur". Stie Al-Anwar, Mojokerto.
- Kuncoro, Mudrajad. 2011. "Survey Perkembangan Indikator Kerja", *Jurnal Megadigma*, Vol. 4, No. 3, hal. 295-326.
- Lekatompessy, J.E. 2003. Hubungan profesionalisme dan konsekuensinya: komitmen organisasional, kepuasan kerja, prestasi kerja dan keinginan berpindah (studi empiris di lingkungan akuntan public). *Jurnal Bisnis dan Akuntansi*, Vol. 5, No 1, Aprilm hlm. 69-84.
- Lum Lillie, John Kervin, Kathleen Clark, Frank Reid and Wendy Sirola, 1998. Explaining nursing turnover intent: job satisfaction, pay satisfaction pr

- organizational commitment?. *Journal of Organizational Behaviour*, Vol. 19, pg. 305-320.
- Luthans, Fred. 1998. *Organizational Behaviour* (Tokyo: Mc Graw-Hill, International Book Company).
- Mangkunegoro, Anwar Prabu. 2000. *Manajemen Sumber Daya Manusia Perusahaan*. Bandung: PT Remaja Rosdakarya.
- Mangkuprawira, Sjafri, TB. 2002. "Manajemen Sumber Daya Manusia Strategik". Jakarta: Ghalia Indonesia.
- Martin, A. (2007). "Perception of Organizational Commitment, Job Satisfaction and Turnover Intentions in A Post-Merger South African Tertiary Institution: SA Journal of Industrial Psychology, 34(1):23-31.
- Martoyo. 2000. *Manajemen Sumber Daya Manusia*. Bogor: Ghalia Indonesia.
- Mathis, R.L., dan Jackson, J.H. (2001). *Manajemen Sumber Daya Manusia*. Edisi kelima. Jakarta: Penerbit Salemba Empat.
- McKenna, Eugene dan Nic. Beech. 2000. *The Essence of Human Resources Management*. Jakarta: Percetakan Andi.
- Meyer, John P., and Allen, Natalie J. 1997. "Commitment in the Workplace: Theory, Research, and Application". *Canadian Psychology*. Vol. 40. Pp. 383-385.
- Meyer, J.P and Allen, N.J. 1996. A three-component conceptualization of organizational commitment human resources management review.
- Mitchell et al., 2001. "Why people stay: Using job embeddedness to predict voluntary turnover", *Journal Management*.

- Mondy R.W and R.M. Noe. 2005, *Human Resource Management*. Ninth Edition. Upper Saddle River: Pearson Education.
- Mowday, R. T. 1979. *Reflections on The Study and Relevance of Organizational Commitment*. Human Resources Management Review, 8.
- Muchinsky and Cammely, 2004. Psychology applied to work fourth edition. New York: Brooks/Cole Publishing Company.
- Mustamu. Ronny. 2000. Mempersiapkan ritel farmasi untuk menghadapi persaingan masa depan. Fakultas Ekonomi Jurusan Manajemen. Universita Petra.
- Narimawati, 2007. *The Influence of Work Satisfaction, Organizational Commitment and Turnover Intention Towards the Performance of Lecturers at West Java's Private Higher Education Institution. Journal of Applied Sciences Research*, 3(7): 549-557.
- Nasution. Amsuri. Wendi, 2009. Pengaruh kepuasan kerja karyawan terhadap intense turnover pada call centre telkomsel di Medan. Jurnal Mandiri volume 4, nomer 1, februari 2009.
- Noorlita, (2007). Pengaruh Kompensasi Finansial terhadap Keinginan Mengundurkan Diri pada Karyawan bagian Penjualan PT. Multi Graha Medika Surabaya. Universitas Airlangga.
- Rangkuti, Freddy (2002). *Measuring Customer Satisfaction Teknik Mengukur dan Strategi Meningkatkan Kepuasan Pelanggan dan Analisis Kasus PLN*. PT. Gramedia Pustaka Tama, Jakarta.

- Ringgo, R.E. (1996). *Introduction to Industrial / Organizational Psychology*. Third Edition Harper Collins Collage Publisher.
- Rivai, V. 2005. *Manajemen Sumber Daya Manusia untuk Perusahaan dari Teori ke Praktek*. Jakarta: PT Raya Grafindo Persada.
- Robbins, Stephen P. 2001. *Perilaku Organisasi: Konsep, Kontroversi, Aplikasi*, Jilid 1. Edisi 9. Jakarta: PT Indeks Kelompok Gramedia.
- Robbins, Stephen P. 2003. *Organization Behaviour*. Eleventh Edition. Upper Saddle River: Pearson Education.
- Samad, DR. Sarminah. 2006. *Predicting Turnover Intention: The Case of Malaysian Government Doctors*. Journal of American Academy of Business, Cambridge, 113.
- Simamora, Henry. 2004. *Manajemen Sumber Daya Manusia*. Yogyakarta: Sekolah Tinggi Ilmu Ekonomi YKPN.
- Siagian, Sondang P. 1993. *Manajemen Sumber Daya Manusia*. Cetakan ketujuh. Jakarta: Bumi Aksara.
- Siagian, Sondang P. 2003. *Manajemen Sumber Daya Manusia*. Cetakan kesepuluh. Jakarta: Bumi Aksara.
- Sugiyono. (2008). *Metode Penelitian Bisnis*. Cetakan Kedua. Bandung: CV Alfabeta.
- Sumami, (2011). *Manajemen Sumber Daya Manusia Perusahaan*, Bandung: ROSDA.
- Sumarto. 2006. *Pengantar Manajemen Sumber Daya Manusia*. Cet 1. Yogyakarta: Ust Press.

- Thio, A., Vennylia, T., dan Lina, H(2009). *Pengaruh Komitmen Organisasi, Konflik Peran terhadap Turnover Intention dengan Kepuasan Kerja.* Jurnal Akuntabilitas.
- Trivellas P, Gerogiannis V, and Svarna S. 2011. The impact of emotional intelligence on job outcomes and turnover intention in health care. ICININFO-2011 International Conference on Integrated Information. Kos Island. Greece.
- Uma Sekaran, 2007. Metode Penelitian Kualitatif. Jakarta: PT Raja Grafindo Persada.
- Utomo dan Raditya. 2012. Analisis pengaruh kompensasi dan job insecurity terhadap turnover intention karyawan pada PT. Swatama Mega Teknik. Management department school of business management Binus University.
- Wang. et. al. (2010). Locus of control and the three component of commitment to change. Personality and individual difference, Vol. 42, 3 p 503-512.
- Yuliasia, Santoso, dan Hidayat. 2012. "Analisis Variabel yang Mempengaruhi Keinginan Berpindah dengan SEM (Studi Kasus PT Wonokoyo Jaya Corporindo, Pasuruan)". Jurnal Teknologi Pertanian Vol. 13 No. 1.
- Yuwono, G. 2005. Komitmen Organisasi dalam Perusahaan. Edisi kedua. Jakarta: Balai Pustaka.
- Zhang Y and Feng X. 2011. The relationship between job satisfaction, burnout, and turnover intention among physicians from urban state-owned

medical institutions in Hubei, China: a cross-sectional study. BMC
Health Service Research 11:235.



LAMPIRAN 1